



Annual Impact Report July 2023 to June 2024

HOSPICE MARLBOROUGH: TE WHARE KUMANU O WAIRAU ANNUAL IMPACT REPORT 2023/2024

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Marlborough Hospice Trust - Chair's Introduction



Lou McKenzie

Chair

Marlborough Hospice Trust

As Hospice Marlborough Trust Chair, it has been a privilege to work with a very dedicated, diverse group of people focused on the Hospice's mission of offering specialist palliative care to those in need within the Marlborough Community. This team includes the many volunteers, professional clinicians, caregivers, management and staff as well as Trustees of both the Hospice and Foundation.

Funding of the services is of course a critical element of the operation, and we are fortunate to have and thank all those persons that give freely of their time and energy to ensure the Hospice has the resources to effectively deliver, or at least offer, appropriate services to those requiring the same. We also wish to acknowledge and sincerely thank Trustees of the Foundation along with the many sponsors who provide support.

We are fortunate in having an enthusiastic and dedicated Management team led well by Carole along with Clinicians that have all embraced and supported the more community based "care model" as well as providing high level personal inpatient care. Please accept my sincere thanks to you all.

Marlborough Hospice Trust – Our Trustees



Lilian Lawrence
Vice Chair



Phil Vink
Trustee



Christine Andrews
Trustee



Ian Fitzgerald
Trustee



Amorora (Molly) Luke
Trustee



Julie Patterson
Trustee



Francois Cuccurullo
Trustee

Hospice Marlborough - CEO's Introduction



Carole Crawford
Chief Executive
Hospice Marlborough

E Ngā mana, e ngā Reo, e ngā Iwi o te moto, tēnā koutou katoa. Ko Carole Crawford tōku ingoa. Nō Ingarani ahau, kei Waitohi ahau e noho ana. Ko au te Tumu Whakarewa ki te Whare Kumanau o Wairau ahau. He mihi tēnei, nāku, ki a koutou. Nō reira, tēnā koutou, tēnā koutou, tēnā tātou katoa.

The last year has been incredibly busy as we continue to provide free patient and whānau centered specialist palliative care services across Marlborough through a highly skilled and passionate team. We continue to endeavour to offer equitable access to our palliative care services to ensure our patients can live and die with compassion, dignity, in comfort and in peace, in their place of choice.

Providing our services where people are, in their home, aged care facility, hospital or in our in-patient unit has required an increasing emphasis on working with Marlborough's other care providers, our partners, to deliver seamless transitions and collective expertise when needed. This continuing collaboration, and the synergy it delivers, will ensure we can plan and meet the future needs of our community.

You will see from the range of our achievements this year that Marlborough has much to be proud of. We do what we do because you, the community, support us in so many ways including giving donations, volunteering, participating in our fundraising events, shopping at our shops, and acknowledging our service. My sincere thanks to you all, our community, supporters, partners, staff, volunteers, including our guiding Trustees and Foundation members. Let's continue working together Marlborough.

About Hospice Marlborough

Our History

Hospice Marlborough has provided end of life, palliative care services to the people of Marlborough since 2003. Through the support of community leaders and Marlborough Community, the Marlborough District Council and all local service groups, the Hospice building was opened in 2003. The Marlborough Hospice Trust manage the service and continue to raise funds from the community to provide quality specialist palliative care services.

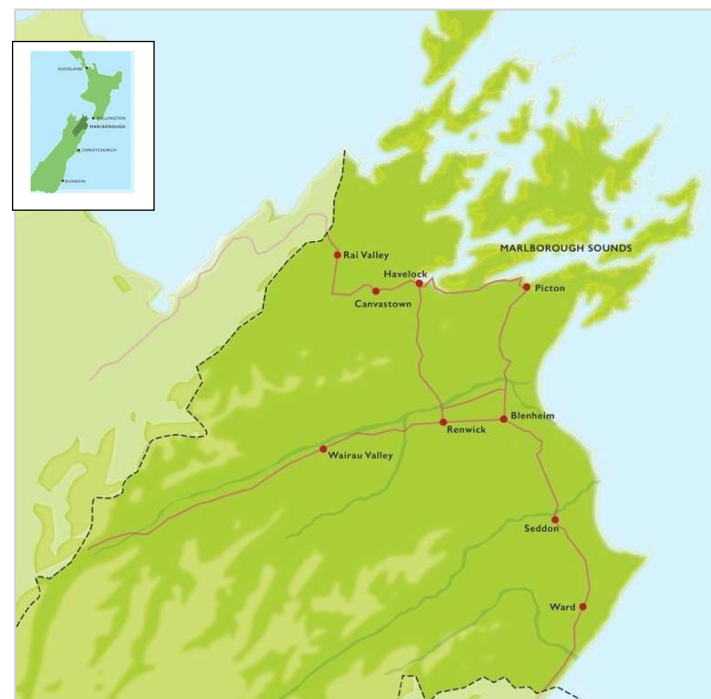
Our Services

Hospice Marlborough service provision covers Blenheim, Renwick, Wairau Valley, Seddon, Ward, Picton, Havelock, Rai Valley, Canvastown and the Marlborough Sounds.

We respect the physical, emotional, cultural, social and spiritual needs of our patients and their families/whanau. We provide:

- specialist palliative and end of life care for individuals diagnosed with life limiting illnesses in the hospice inpatient unit or in a person's home or place of residence in the community to improve people's quality of life;
- bereavement support and spiritual care for families/whānau throughout the patient's illness and after their death;
- advice and support to all our health professional colleagues and the organisations involved in patients' palliative and end of life care;
- training and education and conduct research in palliative care; and
- short term equipment loan to patients in the community.

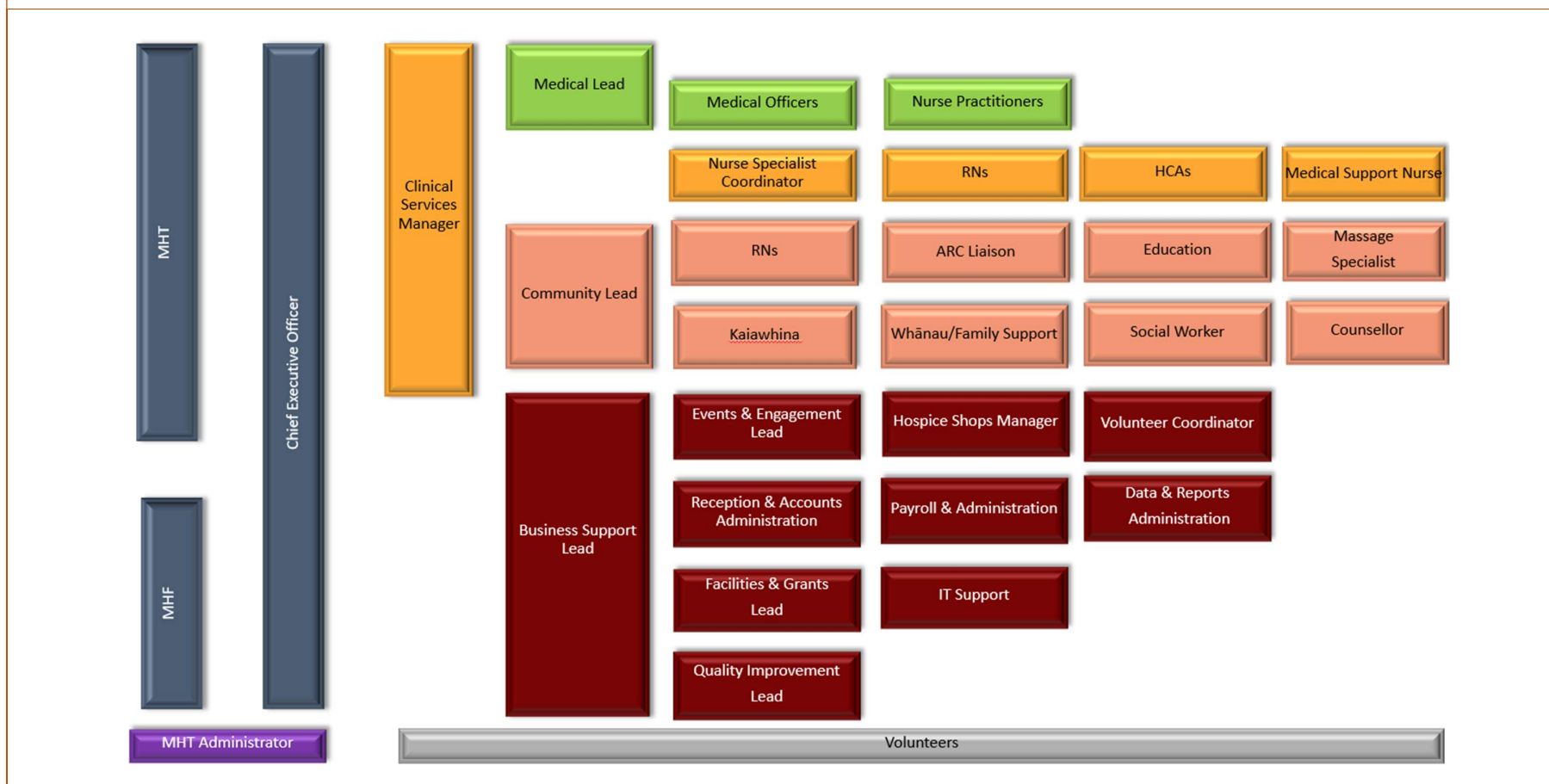
The Marlborough Hospice Trust is committed to equal access and will ensure all age groups and ethnicities especially Māori and Pasifika are in line with district population levels.



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Our Team

To deliver our services, Hospice Marlborough has 43 employees (equivalent to 24.6 FTE) and approximately 170 volunteers working out of our facilities. We also work with Te Piki Oranga, local iwi, Primary Health Organisations, Aged Residential Care Homes and other health organisations and health charities.

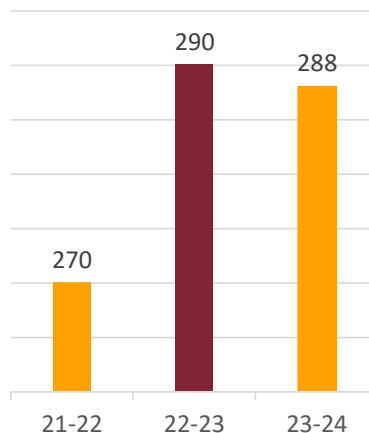


Our Year in Review

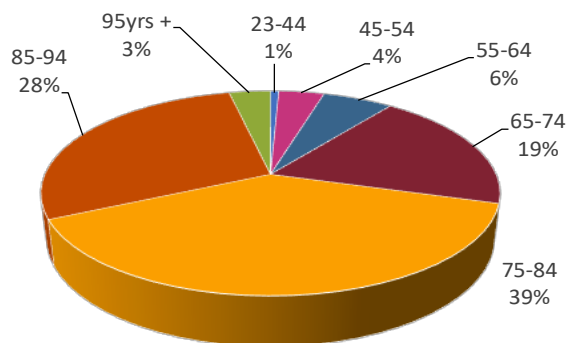
Patient Referrals

Total Referrals: 288

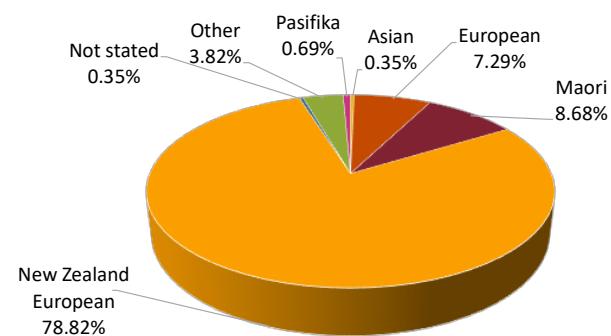
Patients Referred to Service



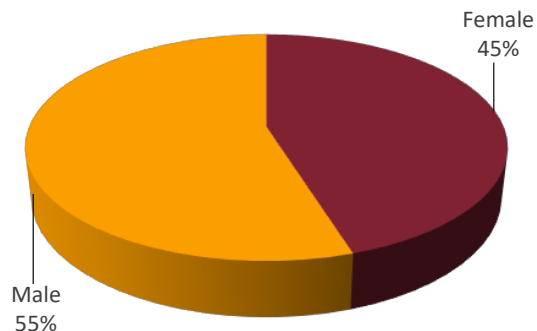
Age



Ethnicity



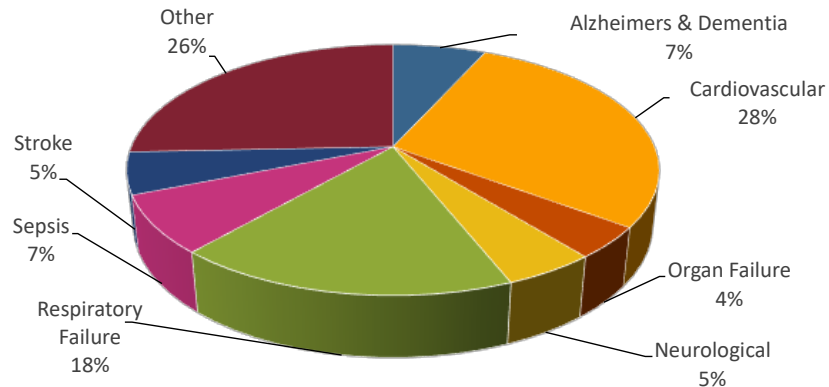
Gender



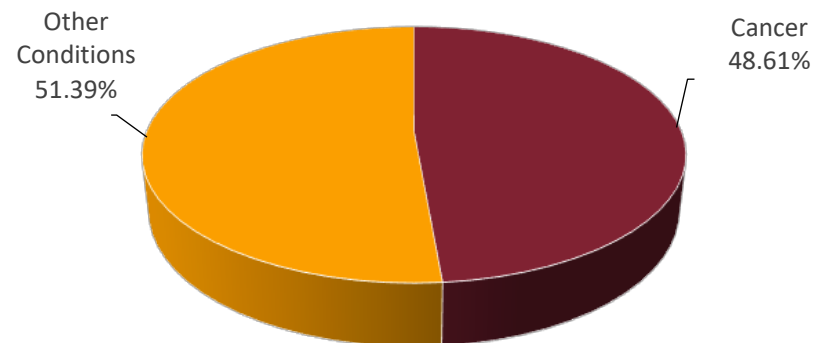
HOSPICE MARLBOROUGH: TE WHARE KUMANU O WAIRAU ANNUAL IMPACT REPORT 2023/2024

Patient Referrals *(continued)*

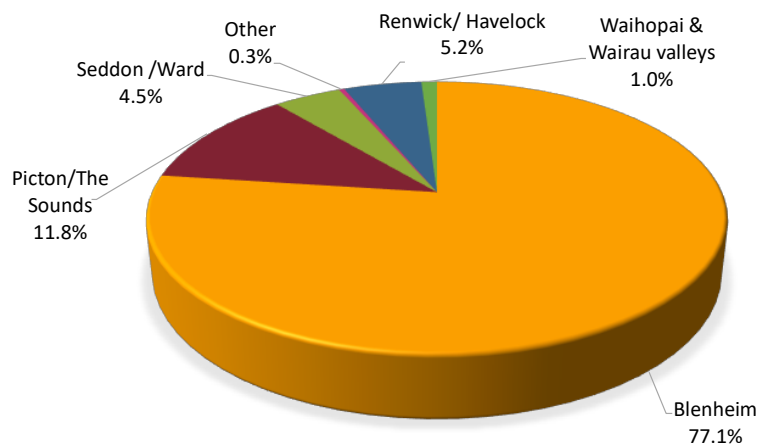
Other Diagnosis



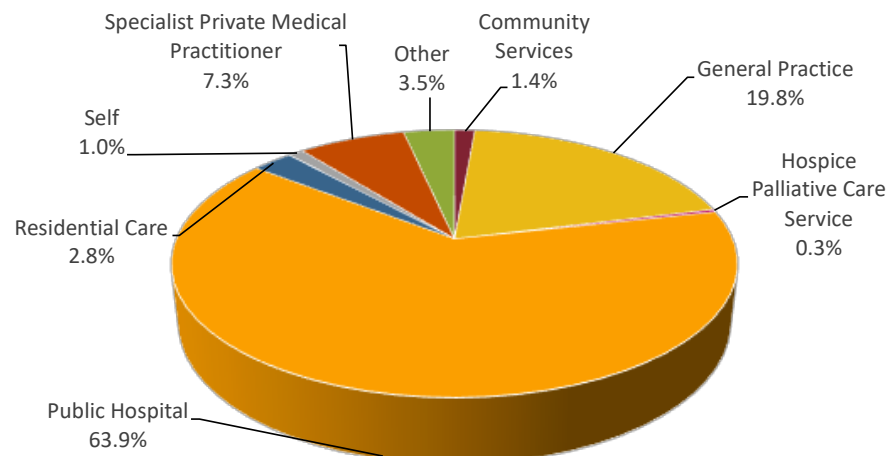
Cancer/Other Diagnosis



Location



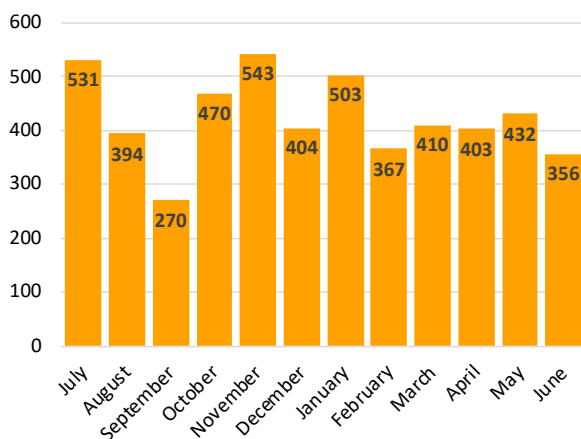
Source



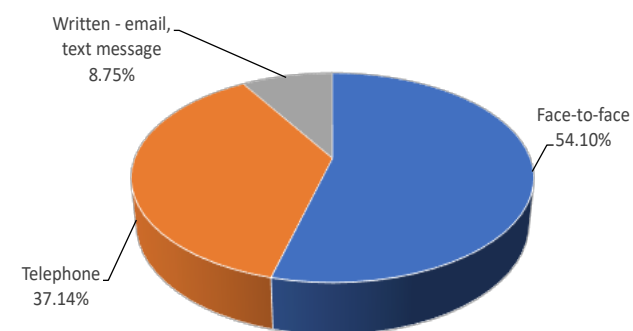
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Community Contacts

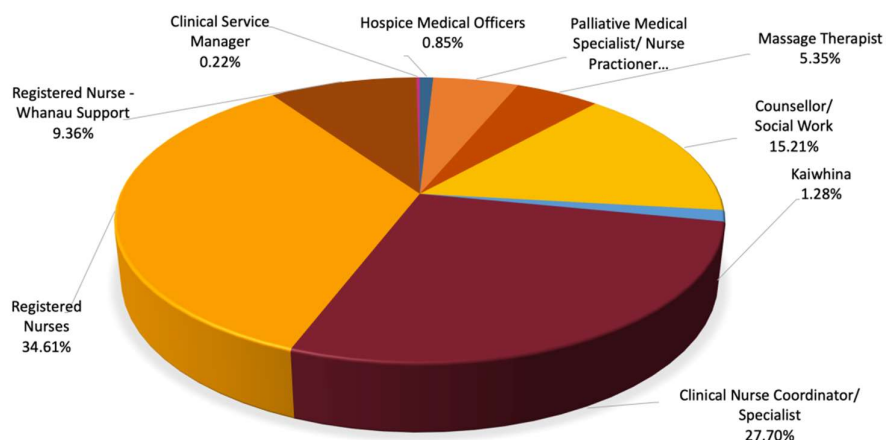
Total Community Contacts: 5083



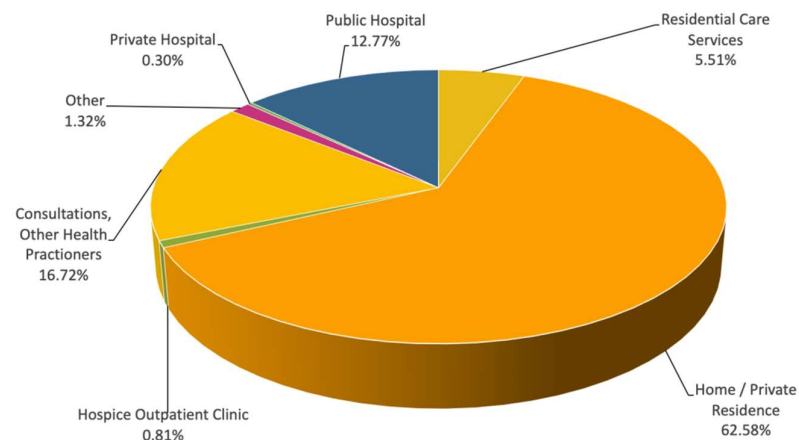
Face-to-Face: 750 **Telephone: 1888** **Written: 445**



Community Contacts by Discipline



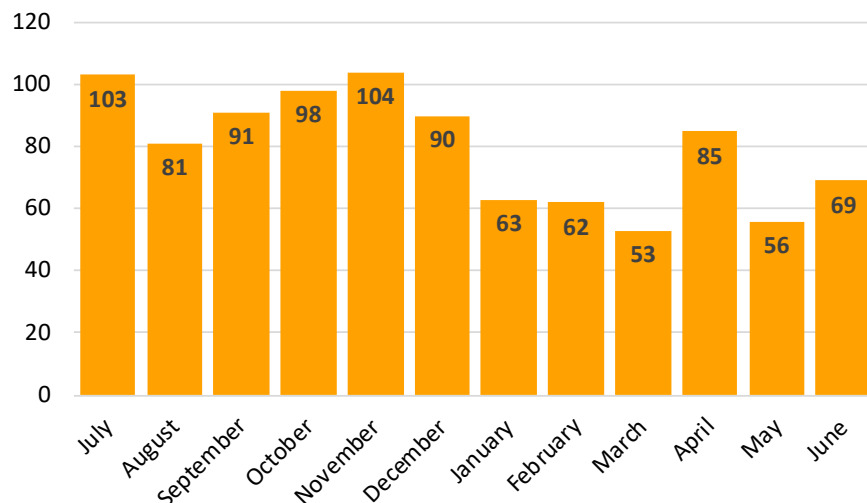
Contact Location



HOSPICE MARLBOROUGH: TE WHARE KUMANU O WAIRAU ANNUAL IMPACT REPORT 2023/2024

In Patient Unit

Occupied Bed Days: 955



	2023-2024	2022-2023	2021-2022
Total Admissions to IPU	136	137	125
Occupied Bed Days	955	999	985
Average Bed Days per Patient	8.09	8.57	7.88
Occupancy %	65%	68%	67%

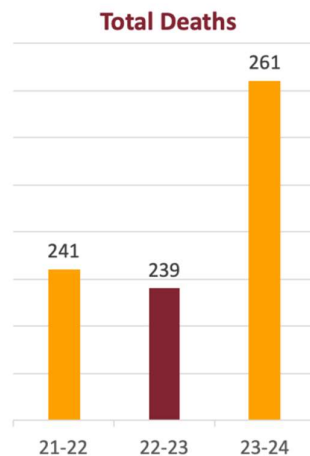
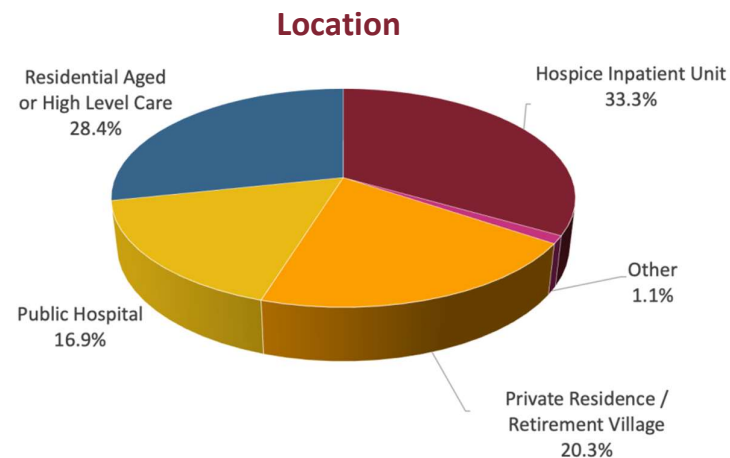
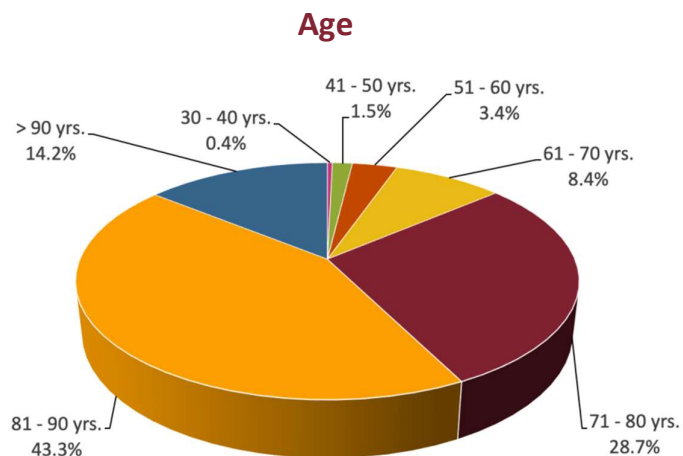


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Patient Deaths

Total Deaths: 261



*“Those we love,
don't go away
They walk beside us,
every day”*

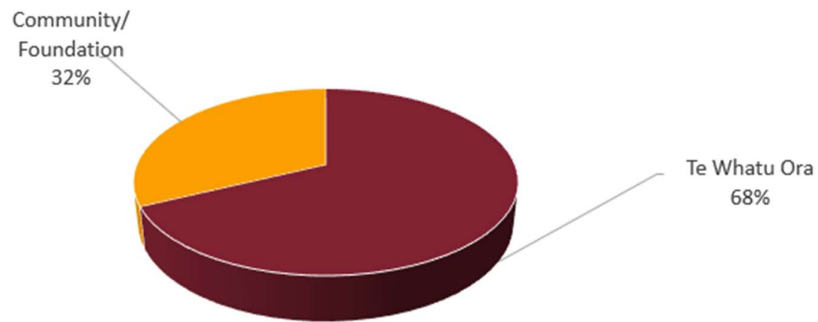
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Our Financial Performance

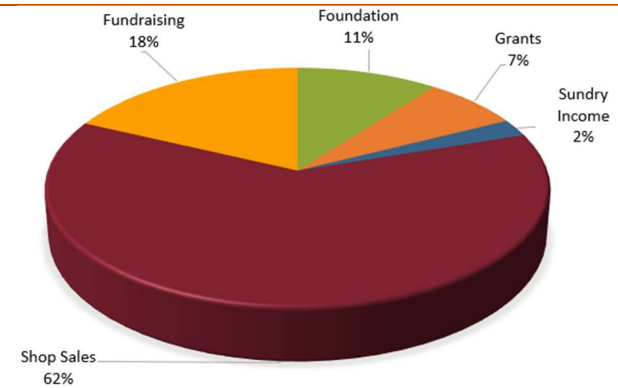
This section shows our summary financial performance. The audited accounts are in the final section of this report.

Summary of Performance

Funding



Community Funding

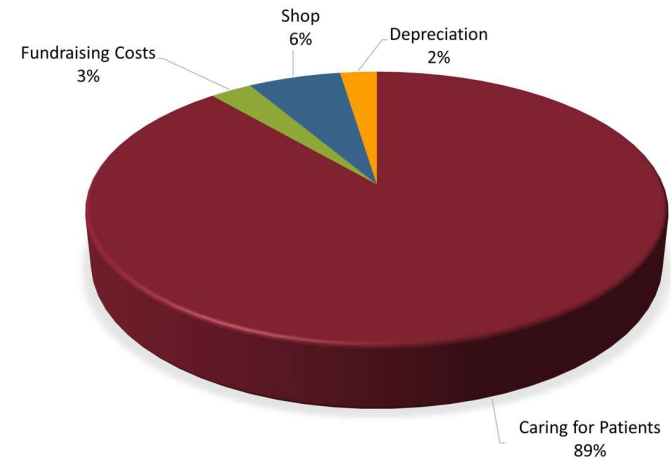


Volunteers

Volunteer Hours Worked: 18,955
Volunteer Contribution: \$440,703.75



Expenditure



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Grant Providers

Hospice Marlborough could not survive without the incredible support of our community including our grant providers who, over the last year, have provided the opportunity for us to purchase much needed equipment, undertake refurbishments, attend the NZ Hospice Conference, complete facility repairs and allow us to plan for the future.



Marlborough Hospital Equipment Fund

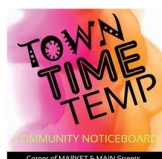
Capstick Charitable Trust



Local and National Supporters

In addition to our Grant providers, Hospice Marlborough is grateful for the support of our local and national partners who continue to support us by providing goods and services in-kind, financial donations and awareness through business initiatives.

Though not every supporter is featured here, we acknowledge the crucial roles so many of our community play in helping Hospice Marlborough to continue to deliver free, high-quality, specialized palliative care across our region.



How Our Community Can Support Hospice

Hospice Marlborough provides its services free of charge to patients and their families, regardless of religion, ethnicity, or age. However, as a charitable organisation, Government funding from Health New Zealand Te Whatu Ora only covers around 68% of our operational costs. This leaves a significant gap, which we rely on the generosity of our community to help bridge.

There are many ways to support us: shopping at our charity stores, donating funds or goods, volunteering your time, offering services in-kind, business sponsorships and grants, leaving a bequest, participating in our events, or even organising your own fundraiser.

These contributions are vital to ensuring we can continue to deliver the compassionate, high-quality care our patients deserve, without charge.

Without the generosity of our community, our charity shops, fundraising efforts, and our partnerships both locally and nationally, our specialist palliative care services would not be sustainable. We are deeply grateful for this support. Together, we can do so much more. Thank you.

Make a Donation

Donations are deeply appreciated and allow us to continue providing compassionate end-of-life care to all, regardless of their financial circumstances. They also help fund specialised programs and services that enhance the quality of care we deliver.

There are many ways to give: a one-off donation, regular contributions, payroll giving, donating goods and services, or offering pre-loved items to our Hospice Shops. Every donation makes a meaningful difference in the lives of those we care for.

Leave a Legacy

Leaving a legacy through a bequest is a powerful way for our community to support Hospice Marlborough. Many choose to designate a specific property, savings, or a portion of their estate as a gift in their will.

This gesture not only supports our future care services but also serves as a meaningful tribute to a loved one who received hospice care or had a special connection with us. It is a lasting way to make a difference for generations to come.

Business Sponsorship

Partnering with Hospice Marlborough as a business sponsor is a powerful way to show care and commitment to the Marlborough community, as well as to your staff and customers.

There are many ways businesses can collaborate with us, from sponsorship and in-kind donations to payroll giving, staff volunteer days, or hosting a collection box at your premises. Every partnership strengthens our ability to provide exceptional palliative care to those who need it most.

How Our Community Can Support Hospice *(continued)*

Organise a Fundraiser

Many of our supporters choose to create their own events or activities to raise funds for Hospice Marlborough. There are countless inspiring and enjoyable ways to fundraise on our behalf, and each one makes a real impact.

Not only does organising a fundraiser bring people together and raise awareness for a cause close to their hearts, but it's also a wonderful way to show your support for our work and the community we serve.

Volunteer With Us

Our incredible team of volunteers plays a vital role in many areas, from carer companioning and biography writing, to reception, administration, catering, gardening, event support, and helping in our Hospice Shops.

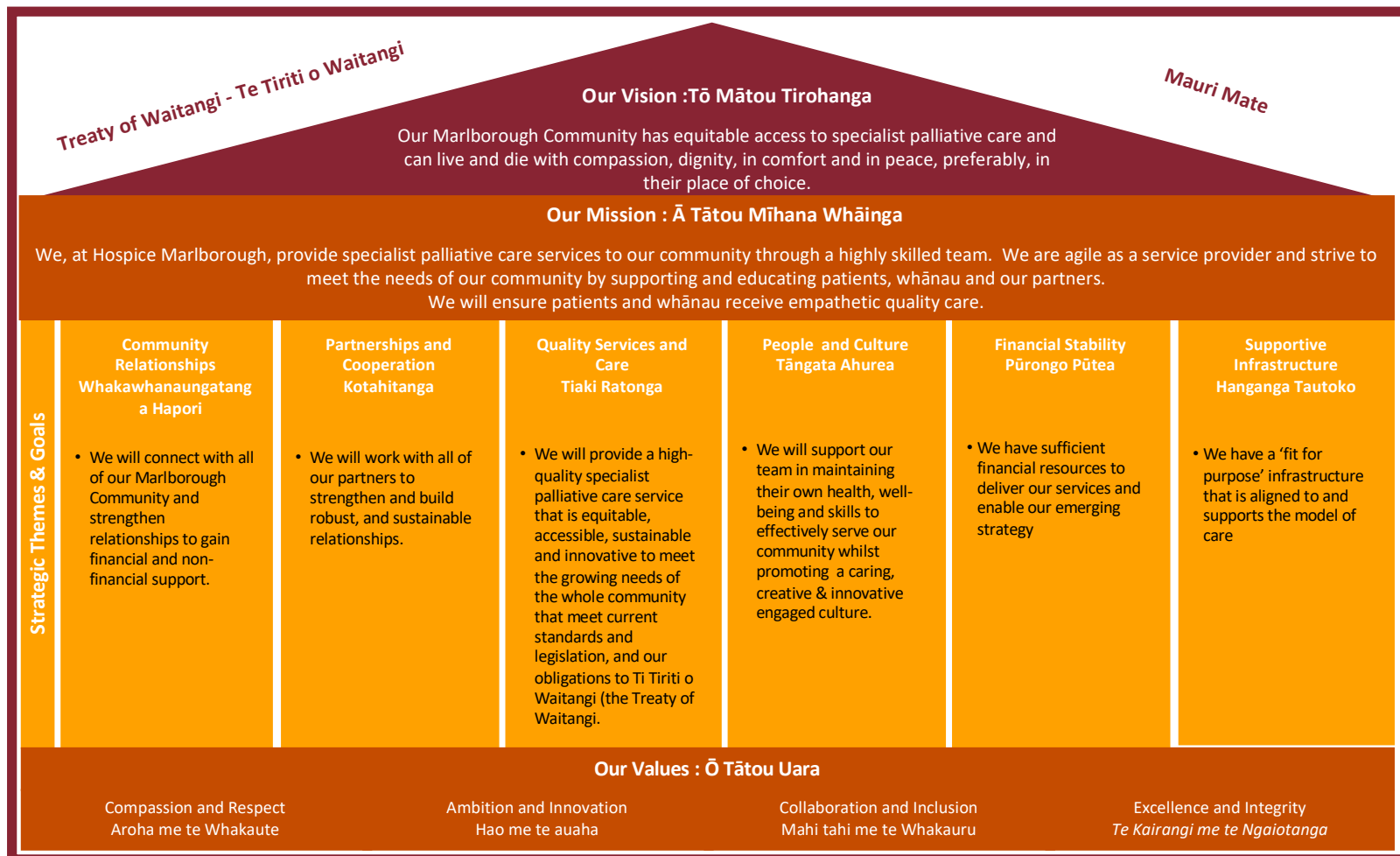
Volunteering with Hospice Marlborough offers a deeply rewarding experience, providing opportunities for personal growth, emotional fulfilment, and the chance to make a meaningful, lasting impact on the lives of others.



HOSPICE MARLBOROUGH: TE WHARE KUMANU O WAIRAU ANNUAL IMPACT REPORT 2023/2024

Our Strategy

Summary



Strategic Theme: Community Relationships / Whakawhanaungatanga Hapori

We will connect with all our Marlborough community to strengthen relationships to gain their financial and non-financial support.

Our Achievements

Community Engagement to Raise Awareness

- Our team continued to strengthen community relationships through *speaking engagements and networking events* such as The Blenheim Lions, the Marlborough Prostate Cancer Awareness Public Information Evening, the Picton Craft Circle Pink Ribbon Afternoon Tea and the Networking Group Blenheim.
- CEO and staff participated in the *grand opening* of the new Auto Self-Serve Car Wash in May by cutting the ribbon, invited by owners Jared & Mel Morrison who also own Motorworld.
- We engaged with the community at the *Seniors Expo* in March 2024 where new contacts were made. The Volunteer Co-ordinator promoted the Hospice Volunteer Programme, and our Social Worker and Kaiāwhina shared information about our services with older people in our community.
- We received a membership scholarship to join *BNI Blenheim Originals*. Business Network International (BNI) is one of the largest business networking organisations in the world and Blenheim has one of the largest chapters in New Zealand. This represents a great networking opportunity, and we attended regular weekly meetings gaining valuable support for fundraising initiatives.
- We continued to *raise awareness* about our services through regular articles in local publications including the Marlborough Magazine, The Blenheim Sun, the Marlborough Express, the Marlborough Weekly and online platform, Stuff. In addition, we provided submissions for the Marlborough District Council bi-monthly community newsletters.
- We partnered with Slightly Different Ltd to design and launch a *new website* which has proven very popular and resulted in enhanced community engagement and has given us the ability to receive online donations.
- Expanding our *social media* presence, we connected with our supporters and shared information with active Facebook and Instagram pages. A new Facebook page was also created for our Hospice Shops (Hospice Shops – Redwoodtown) in September.
- A *Remembrance Ceremony* was held in the Hospice gardens with Farmers staff in September to honour all the messages received from the Farmers December 2023 Christmas Campaign.
- The *Tree of Remembrance* was displayed at Farmers, allowing people to leave messages for loved ones, while the limited-edition Hospice & Farmers Christmas Baubles were available for purchase in-store as part of the Farmers & Hospice NZ "Living Every Moment" Christmas Fundraising Campaign, held in November and December.

Strategic Theme: Community Relationships / Whakawhanaungatanga Hapori (continued)

Our Achievements

- Our annual Matariki "*Gathering to Remember*" event was held in June at Hospice offering families a space to reflect on life and remember loved ones who had passed. The evening featured music from the Blenheim Salvation Army, programs printed by Ray White, catering from New World Blenheim, and the support of our volunteers, ensuring a smooth and memorable event.

Mechanisms to Gain Stakeholder Feedback

- We carried out research and created satisfaction surveys for our service providers e.g. GPs, Pharmacies and Aged and Residential Care (ARCs) and our staff. Feedback and data are currently being analysed.

Hospice Awareness Week

- For Hospice Awareness Week, we hosted our first Hospice Marlborough Open Day, inviting the community to learn about our care services, explore the Hospice Hub, meet our team, and enjoy lunch kindly sponsored by the Rapid Relief Team.
- Various fundraising events also took place during the week: a Mother's Day High Tea, Movie Night, and Guthrie Bowron Blenheim Upcycling Workshop, with all proceeds supporting Hospice Marlborough. Bucket appeals were also held, with the help of our amazing volunteers.

Shops

- Our local community continues to support us by shopping with us and donating goods. Over the year, the Redwoodtown shops served 51,234 customers, reflecting a 9.2% increase from 2022/2023 (46,908) and a 19.4% increase from 2021/2022 (42,915). We completed a feasibility study and signed contracts for two new shops in Picton. This is a very exciting opportunity which we will look forward to reporting on in our 2024-2025 annual impact report.



Social Media

Facebook

Followers 1,701
Reach – 27.3k / Up 146%
Visits – 12.6k / Up 230.7%

Instagram

Followers 405
Reach – 651 / Up 97%



Strategic Theme: Partnerships & Collaboration / Kotahitanga

We will work with all our partners to strengthen and build robust and sustainable relationships.

Our Achievements

Te Whatu Ora

- Hospice Marlborough CEO is chair of Te Waipounamu (South Island) Hospice Alliance which is one of the four regions in Health New Zealand | Te Whatu Ora.
- We are contributing to the End-of-life and Palliative Care programme.
- Regular monthly meetings have been established with the Clinical Services Manager and Health NZ Service Manager Community/ Rural.

Hospice NZ

- CEO, Chair and Vice Chair attended the Hospice NZ AGM.
- Communications have continued to develop with the Hospice NZ team, with our team members engaging with specific collaborative groups based on projects, such as Data Commons, or areas of responsibilities like quality, marketing, etc.

Iwi

- We continue to build our Iwi partnerships and engagement with Te Hauora o Ngāti Rārua (THoNR) discussing collaboration, improved engagement and continual improvement of our services for Māori.
- Operationally, we value the agreement for services that we have with Te Hauora o Ngāti Rārua for the provision of Kaiāwhina services in support of our patients and their whānau who identify as Māori.
- Our CEO arranges connections with other Marlborough based Iwi as well as across the eight Iwi of Te Taihū.



Strategic Theme: Partnerships & Collaboration / Kotahitanga *(continued)*

Our Achievements (continued)

Other Partners in Care

- We continue to support people living in the eight Aged Residential Care (ARC) facilities who have palliative needs and provide palliative advice and education to staff.
- We work collaboratively with the team from the Fare-well Services Trust who provide in-home care in the Marlborough Sounds and support to the patients who want to remain living at home, and their whānau.
- Our clinical team values the collegial support in the provision of our services from the Oncology Team at Wairau Hospital, Specialists at Wairau Hospital, District Nursing, Te Piki Oranga and the General Practice teams in Marlborough.
- A newly formed relationship with the Hauora Māori team at the Marlborough PHO has been established to work collaboratively with whānau that may require more support outside of their General Practice.
- Our new Social Worker collaborated and networked with health partners and community including Needs Assessment Service Coordination (NASC), Ministry of Social Development (MSD), St Johns, Te Whatu Ora, Allied Health, Loyalty Care Co-ordination, Maataa Waka, Marlborough Public Trust and Community Law.
- Our CEO commenced building relationships with the Associate Director of Nursing & Operations Manager, Emergency Care Manager from Wairau Hospital and Acting CEO of Southern District Health Board.
- Our Whānau / Family Support team arranged and participated in education session at Wairau Hospital on the role of Social Work in Palliative/Hospice care services.
- Our Quality Improvement Coordinator connected with people in similar roles across NZ with a view to collaborate and share resources.

Strategic Theme: Quality Services and Care: Tiaki Ratonga

We will provide a high-quality specialist palliative care service that is equitable, accessible, sustainable and innovative to meet the growing needs of the whole community that meet current standards and legislation whilst meeting our obligations to Ti Tiriti o Waitangi (the Treaty of Waitangi).

Our Achievements

Community Model of Care

- Our Model of Care provides an outline to the principles and processes that describe how we deliver our services. We continue working and focusing on moving more services into the community and providing services earlier upstream whilst maintaining our in-house patient unit, for those who need it.
- We have been in discussion with several Hospice CEOs and Managers across NZ about their processes, insights, and the issues they encountered along the transitioning pathway. This information has guided our decision making and foresights to minimise likely challenges.
- Key improvements have been made across our Model of Care:
 - * Nursing staff and some Health Care Assistants can now work both in IPU and in Community.
 - * Nursing staff are performing consults and admissions to the service previously performed by Medical and Nurse Practitioner (NP) staff. This achievement has allowed more time for existing patients with complexities or problems requiring medical/ NP input.
 - * Consolidating the core senior community nurses as continuity of care for community patients. This achievement has allowed senior community nurses to provide Initial Nursing Assessments, feedback to the medical team and opportunities for learning.
 - * Reviewed the whole community support team to refresh ideas and ways of working together, combining them with the nursing team.
 - * Continued to review the critical staffing levels to deliver our Model of Care. Reviewing current staff levels against patient / whānau numbers identify when additional staff are needed, and the combination of Health Care Assistants and Registered Nurses required.
 - * Commenced equity planning and action to target underserved communities in Marlborough such as Iwi, Pasifika, Migrants, LGBTQ, people with disabilities.
 - * Introduced vehicle running sheets to accurately record vehicle use in the community including trip duration, coverage area, driving hours versus with patient/ whānau time, vehicle efficiency and fuel consumption. This analysis will inform our decisions on when additional (or replacement) vehicles might be required.

Strategic Theme: Quality Services and Care: Tiaki Ratonga *(continued)*

Our Achievements *(continued)*

Clinical Governance

- Re-established a clinical governance group having filled vacancies and contracted a Medical Specialist.

Feedback about our Services

- Researched the best way to survey Hospice consumers for service improvement and have started recording comments in thank you cards and letters. In addition, feedback was sought from whānau that had received services up to 12 months prior offering on-phone feedback, a posted out survey or email.

Internal Audit Processes

- Introduced monthly internal audits to monitor our clinical practices and systems, encouraging continual improvement and learnings.
- Attended the NZ PalCare Users Group (NZPUG) focusing on data integrity to drive consistency of data across NZ Hospices.
- We continued to carry out service improvements and policy updates.

Palliative Care Education/Seminars

- Loss and Grief, Fundamentals education module held at Hospice Marlborough in September with 17 attendees.
- Monthly education sessions continue at Aged Residential Care (ARC), including syringe driver and comfort medication education with 50 attendees across 5 ARC sites.
- Ten courses held in Fundamentals of Palliative Care programme with 185 attendees.
- Our Medical Specialists, (Medical Director and Locum Doctor) delivered 'in-service' training sessions for staff that were captured by recording to allow all staff to view if unable to attend.

Strategic Theme: People and Culture / Tāngata Ahurea

We will support our team in maintaining their own health, well-being and skills to effectively serve our community within a caring, creative and innovative engaged team culture.

Our Achievements

Training and Education/ Professional Development

- MHT Orientation packages were improved for consistency and compliance.
- We hosted four 5th year medical students for one week each across March – June 2024.
- The Medical Director established a training plan for GPs, PHO and our hospice staff.

Health, Safety and Wellbeing

- A continuous improvement approach to Health, Safety and Wellbeing is taken at Hospice Marlborough and is administered by our Health and Safety Committee and Health and Safety Officer.
- Hospice Marlborough is a member of Ignite Aotearoa who provide an employee assistance programme. The programme is online and is open to all staff and volunteers, providing access to a range of wellbeing tools, clinically and validated resources, and access to a range of providers including Psychologists, Counsellors, Advisers and Mentors from across Aotearoa New Zealand. The service is also available to our team for individual confidential appointments.
- Fire safety system procedures and evacuations have been being reviewed. Pre-Ignition carried out fire safety and training. Emergency drills take place at regular intervals.

Team

- Monthly social events have been introduced for staff and have been fundamental to team building as well as wellbeing.
- A BBQ was held to celebrate 20 years of service for Kerri Hale and to thank Dr Andrew Wilson for his commitment over the years.

Strategic Theme: People and Culture / Tāngata Ahurea *(continued)*

Our Achievements *(continued)*

Volunteers

- Volunteer Awareness Week in June 2024 was celebrated with Facebook posts, thank you cards, gifts, a morning tea and quiz for our volunteers, and acknowledgments of our valued volunteers in local press and promotional activities.
- New branded pink hi-vis vests were generously donated by 'Dane Under Workwear' for our event volunteers.
- A Volunteer Programme Information afternoon was held at Hospice in May providing an oversight of our services and volunteering opportunities.

Culture

- We continue to instil an open, honest and just culture across the organisation.
- We introduced a mantra of "be the best you can be", to respect individual differences.
- Agendas and meetings start and finish with a karakia.
- Staff have been learning a waiata – despite no good singing voices!



Strategic Theme: Financial Stability / Pūrongo Pūtea

We have sufficient financial resources to deliver our services and enable our strategy.

Our Achievements

Financial Model

- Budget coding and tracking categories were refreshed for efficiencies and transparency as part of the budgeting process.
- Budget planning was delegated to leads for the first time with the intention of them taking ownership and increased accountability moving into the next financial year.

Te Whatu Ora Funding

- Our contract funding was 68% of total funding this year. This included a lump sum of pay-disparity funding for our nurses and HCAs.
- There was also additional funding for Social Workers.

Marlborough Hospice Foundation Trust

- The Marlborough Hospice Trust (MHT) and the Marlborough Hospice Foundation Trust work together to increase the capital fund from bequests and large donations. This maintains and develops long-term financial stability for us to deliver sustainable palliative care. The income from the fund supports some of the operating costs and capital needs of Hospice Marlborough.
- Our Memorandum of Understanding was refreshed and one of our MHT Board trustees now attends the Marlborough Hospice Foundation Trust board meetings with a view of working more closely together for the benefit of the Marlborough Community.

Clinical Services

- We reviewed our purchasing systems for groceries, laundry, cleaning and clinical supplies to ensure cost efficiencies.

Hospice Shops

- The Hospice Shops broke sales records for the year, again exceeding our expectations. Funds raised contribute significantly towards our operational expenditure and emerging strategy, all thanks to the support of our community, dedicated volunteers and Shop Manager.
- The Redwoodtown shops trialled opening between Christmas & New Year which proved popular.
- Investigations commenced into whether a Hospice shop could be opened in Picton.

Strategic Theme: Financial Stability / Pūrongo Pūtea *(continued)*

Our Achievements *(continued)*

Hospice NZ Fundraising & Marketing Community

- A marketing and fundraising working group, led by Hospice NZ Fundraising Manager Emily Edwards and including fundraising leads from Franklin, Nelson Tasman, Mercy Hospice, Hospice NZ and Marlborough, was established to meet regularly online, sharing ideas and inspiration to enhance fundraising efforts across the Hospice network.

Other Funding

- We are grateful for the support from the numerous grant providers that fund a variety of equipment, operational expenses and capital projects. Thank you to everyone involved. Examples include Lion Foundation, Redwood Trust, Pub Charity and Pelorus Trust.
- Many Marlborough businesses and individuals generously contributed time, money, goods, and services in-kind, for which we are thankful.

Fundraising Events

- *Fabric-a-brac Marlborough* in September was a major success, with over 200 volunteer hours dedicated to preparation and event support, featuring a pop-up café, stallholders, raffles, and donation boxes.
- The *Guthrie Bowron Upcycling Night* in September saw strong attendance, with participants bringing vases, stools, and lamps to be upcycled.
- We were again nominated for *Z Good in the Hood* held 25 September to 23 October as a local charity to benefit from Z Good in the Hood fundraising at Z Redwood. Thanks to Z and our Marlborough community for their support.
- 25 Hospice Marlborough Volunteers supported *Garden Marlborough*, New Zealand's premier garden event, managing hospitality at 8 gardens between 08-11 November which included 10 morning teas, 8 afternoon teas and 3 lunches for 925 garden tour ticket holders.
- The *Blenheim Summer Market* in February drew a great crowd, with our stall offering raffles, fun activities and new & preloved items for sale.
- A *Tradies Golf Day* was organised by Guthrie Bowron Blenheim owner Bruce Abbott in February and held at Blenheim Golf Club to thank tradies and suppliers who support Guthrie's Bowron. Hospice Marlborough was the benefactor of all fundraising activities from the day.
- The *Annual Hospice Vehicle Display* event held at Waterlea Racecourse in March, celebrated its 13th year, thanks to Classic Cars Marlborough. Supported by multiple local businesses, the event was hugely successful, raising funds through gold coin donations and several raffles.
- *Hospice Awareness Week* held 13 to 19 May, was celebrated with multiple fundraising activities as reported earlier in this report.

Strategic Theme: Supportive Infrastructure / Hanganga Tautoko

We have a 'fit for purpose' infrastructure that is aligned and supports the model of care.

Our Achievements

Infrastructure - IPU

- We have developed a planned maintenance schedule which allows us to budget on capital expenditure and plan for our grant applications.
- The building's Type 7 Fire System was upgraded, and the reception double fire doors were scheduled to be replaced with automatic fire doors following a review by Pre-Ignition which deemed the old system/doors outdated. This was funded by a grant from Pub Charity.
- A new Hot Water cylinder was installed with a grant from Pelorus Trust as the older one was leaking and the thermostat was failing.
- A refurbishment of the IPU rooms with internal painting, new drapes and new beds provide a huge boost for the team and an improved homely environment for the patients.
- Following a waste-water issue caused by broken pipes, fortunately in the garden, comprehensive works and new concrete rectified the issue.
- Two new heat pumps were installed into multi use offices in the administration area of the building. This was partially funded by a grant from One Foundation.

Infrastructure - Hospice Shop

- New cameras, made possible by a donation from BNI Blenheim Originals, were installed at Redwoodtown Hospice Shops following a break-in.
- The shop signage was repaired thanks to a donation from one of BNI Blenheim Originals chapter members, Signs Now.
- An ageing heat pump was replaced in the Discount shop and was funded by a grant from The Lion Foundation

Medical Equipment

- A new bariatric wheelchair and wireless sensor mat were purchased with a grant from Harcourts Foundation.
- A new mobile Bladder Scan was purchased with a grant from Marlborough Hospital Equipment Trust which means this scanner can also be used in the community as a mobile device.



Annual Report

Marlborough Hospice Trust
For the year ended 30 June 2024

Prepared by WK Advisors and Accountants Limited

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Entity Information

Marlborough Hospice Trust For the year ended 30 June 2024

Legal Name

Marlborough Hospice Trust

Entity Status or Legal Basis

Registered Charitable Trust

Charities Register Number

CC27039

Date of Formation

21st December 2001

Entity Purpose or Mission

We, at Hospice Marlborough, provide specialist palliative care services to our community through a highly skilled team. We are agile as a service provider and strive to meet the needs of our community by working with patients, whanau and our partners.

Vision & Values

Vision

Our Marlborough Community has equitable access to specialist palliative care and can live and die with compassion, dignity, in comfort and in peace, in their place of choice.

Values

We are committed to the following core values in the delivery of hospice palliative care:

- **Compassion and Respect - Aroha me te Whakaute:** Treating people with care, using humility and fairness in our interactions, maintaining their dignity, being empathetic and encouraging throughout.
- **Collaboration and Inclusion - Mahi tahi me te Whakauru:** Working alongside people in the community, valuing individual cultural choices.
- **Excellence and Professionalism - Te Kairangi me te Ngaiotanga :** Embracing the highest standards whilst being responsible and accountable for all individual and collective actions.
- **Ambition and Innovation - Hao me te auaha:** Constantly seeking new ideas and striving for better solutions. Achieving success by working together and valuing each other's skills and contributions.

Location

Gate 2, Hospital Road
Blenheim 7201

These statements are to be read in conjunction with the Statement of Accounting Policies and Notes to the Annual Report and are subject to the Auditors Report.

Entity Information

Trustees

Chair - Louise McKenzie
Vice Chair - Lilian Lawrence
Francois Cuccurullo
Ian Fitzgerald
Julie Patterson
Phil Vink
Christine Andrews
Amoroa Luke

IRD Number

081-567-484

GST Status

Invoice Basis, Two Monthly Returns, Coinciding with Balance Date

Chartered Accountants

WK Advisors and Accountants Limited
P O Box 349
Blenheim 7240
Contact - Vaughan Harris

Auditors

NMA Nelson Marlborough Audit Ltd
PO Box 732
Nelson 7040

Barrister and Solicitors

Gascoigne Wicks
79 High Street
Blenheim

Bankers

ANZ Bank
40-42 Market Street
Blenheim

SBS Bank
Cnr Market & Main Streets
Blenheim

Main Sources of Cash and Resources

Marlborough Hospice Trust has received income from Donations, Bequests and Grants

These statements are to be read in conjunction with the Statement of Accounting Policies and Notes to the Annual Report and are subject to the Auditors Report.

Main Methods Used to Raise Funds

Fundraising and operation of second hand goods stores.

Reliance on Volunteers and Donated Services

Marlborough Hospice Trust would not exist without the help and support of a large number of dedicated supporters who both volunteer time and donate resources.

The governance board are volunteers and the operation of the Marlborough Hospice Trust's Redwoodtown second hand goods stores rely on volunteers and the goods donated by the community for resale.

These statements are to be read in conjunction with the Statement of Accounting Policies and Notes to the Annual Report and are subject to the Auditors Report.

Statement of Service Performance

Marlborough Hospice Trust For the year ended 30 June 2024

Purpose/Vision

Our palliative care focuses on caring for the whole person, encompassing their physical, emotional, social and spiritual needs. Our intent is to improve the quality of life of our patients and support their loved ones along the journey.

We deliver:

- Specialist palliative and end of life care for individuals diagnosed with life limiting illnesses, either in the person's home / place of residence in the community, or in our Hospice inpatient unit.
- Bereavement support and spiritual care for families / whānau throughout the patient's illness and after their death.
- Advice and support to all professional organisations involved in the patients' palliative and end of life care.
- Training and education to primary health organisations, aged residential care homes and other health organisations and health charities.
- Short term equipment loan to patients in their residence.

To deliver these services, Hospice Marlborough has 43 employees and approximately 170 volunteers working across our operations.

Our vision is that the Marlborough Community has equitable access to specialist palliative care and can live and die with compassion, dignity, in comfort and in peace, in their place of choice.

Hospice Marlborough service provision offers 24/7 services across Marlborough, including out to Ward, Rai Valley and the Marlborough Sounds. We are agile as a service provider and strive to meet the needs of our community by working with our patients, whānau and our partners. We will ensure patients and family receive empathetic quality care.

Entities Outcomes

We are patient centered, working with patients, their whānau and our colleagues to meet the goals and values of a patient and family. This enables their personal goals and wishes to be known and expressed. Staying mindful of their values and cultural needs, we are able to facilitate difficult conversations with the family / whānau and carers. This enables the patients' wishes to be centre stage throughout the journey and upheld, wherever possible.

Developing our Model of Care involves increasingly moving our services out into the community, enabling earlier connections with the patient and their family / whānau. This means that the patient can continue to be cared for by their primary health provider until such a time when the complexity requires specialist palliative care. Timely transition back to including our services ensures the values of compassion and respect, collaboration and inclusion, excellence and integrity, ambition and innovative professionalism are upheld.

We help our community referral sources identify triggers for earlier referrals, so that the palliative specialist team can have time to assist with advance care planning. This provides expert palliative care interventions to guide patients and their whānau to make informed decisions about future care that aligns with their goals and values.

Quantification of Outputs

Patient Outputs	2024	2023
Referrals (new patients admitted to our service)	287	290
Patients (average per month)	109	100
IPU	136	137
Community Contacts	5,083	2,653

Education:

- Fundamentals of Palliative Care - 10 workshops sessions (average of 17 attendees per session)
- Compassionate Communities Workshop - 11 attendees
- Assisted Dying Workshop - 8 attendees
- Infection Control Workshop - 11 attendees
- Syringe Driver Programme - Full Competency - a total of 8 workshops were delivered with 59 attendees

Statement of Comprehensive Revenue and Expenses

Marlborough Hospice Trust For the year ended 30 June 2024

	NOTES	2024	2023
Revenue			
Revenue from Non-Exchange Transactions			
Donations	4	293,043	780,215
Fundraising	4	34,576	5,289
Grants Received	4	82,358	64,186
Interest, dividends and other investment revenue	4	20,551	13,489
Other revenue	4	41,968	52,363
Total Revenue from Non-Exchange Transactions		472,495	915,542
Revenue from Exchange Transactions			
Revenue from providing goods or services	4	3,163,649	2,863,818
Total Revenue from Exchange Transactions		3,163,649	2,863,818
Total Revenue		3,636,143	3,779,361
Expenses			
Costs related to providing goods or service	5	632,423	565,878
Depreciation and amortisation expense	5	89,309	90,246
Expenses related to public fundraising	5	10,105	5,218
Grants and donations made	5	-	377,615
Other expenses	5	49,753	57,728
Volunteer and employee related costs	5	2,902,632	2,566,059
Total Expenses		3,684,222	3,662,743
Net Surplus / (Deficit) for the Year		(48,079)	116,617
Other Comprehensive Revenue and Expenses			
Bequests Received - MHF	6	27,434	66,821
Bequest to Foundation	6	(27,434)	(66,821)
Total Other Comprehensive Revenue and Expenses		-	-
Total Comprehensive Revenue and Expenses		(48,079)	116,617

These statements are to be read in conjunction with the Statement of Accounting Policies and Notes to the Annual Report and are subject to the Auditors Report.

Statement of Changes in Net Assets

Marlborough Hospice Trust For the year ended 30 June 2024

	2024	2023
Equity		
Opening Balance	2,343,086	2,226,396
Increases / (Decreases)		
Profit (Loss) for the Period	(48,079)	116,617
Other Increases		
Capital Gain on Sale of Fixed Assets	-	72
Total Other Increases	-	72
Total Increases / (Decreases)	(48,079)	116,690
Total Equity	2,295,007	2,343,086

These statements are to be read in conjunction with the Statement of Accounting Policies and Notes to the Annual Report and are subject to the Auditors Report.

Statement of Financial Position

Marlborough Hospice Trust As at 30 June 2024

	NOTES	30 JUN 2024	30 JUN 2023
Assets			
Current Assets			
Bank accounts and cash	7	540,001	449,776
Debtors and prepayments	7	255,665	214,077
Investments	7	300,000	400,000
Other Current Assets	7	48,867	3,619
Total Current Assets		1,144,533	1,067,472
Non-Current Assets			
Property, plant and equipment	9	1,576,440	1,637,160
Total Non-Current Assets		1,576,440	1,637,160
Total Assets		2,720,973	2,704,632
Liabilities			
Current Liabilities			
Creditors and accrued expenses	8	57,028	48,706
Employee costs payable	8	276,439	244,074
Taxes and Transfers Payable	8	49,256	37,465
Other Current Liabilities	8	43,244	31,149
Total Current Liabilities		425,967	361,393
Non-Current Liabilities			
Loans	8	-	154
Total Non-Current Liabilities		-	154
Total Liabilities		425,967	361,547
Net Assets		2,295,007	2,343,086
Accumulated Funds			
Accumulated surpluses or deficits		1,867,427	1,915,506
Reserves		427,579	427,579
Total Accumulated Funds		2,295,007	2,343,086

Signed by:



Date: 23.10.2024.

These statements are to be read in conjunction with the Statement of Accounting Policies and Notes to the Annual Report and are subject to the Auditors Report.

Cash Flow Statement

Marlborough Hospice Trust For the year ended 30 June 2024

	2024	2023
Cash Flows from Operating Activities		
Donations, fundraising and other similar receipts	422,072	922,727
Receipts from providing goods or services	3,134,643	2,859,004
Interest, dividends and other investment receipts	16,602	12,760
Cash receipts from other operating activities	41,968	44,104
GST	7,992	(2,514)
Payments to suppliers and employees	(3,553,240)	(3,689,615)
Total Cash Flows from Operating Activities	70,037	146,467
Cash Flows from Investing and Financing Activities		
Receipts from sale of property, plant and equipment	-	87
Receipts from sale of investments	100,986	-
Payments to acquire property, plant and equipment	(35,396)	(45,660)
Payments to purchase investments	-	(150,000)
Repayments of loans borrowed from other parties	(154)	(648)
Cash flows from other investing and financing activities	(45,248)	(3,186)
Total Cash Flows from Investing and Financing Activities	20,188	(199,407)
Net Increase/(Decrease) in Cash	90,225	(52,941)
Bank Accounts and Cash		
Opening cash	449,776	502,717
Net change in cash for period	90,225	(52,941)
Closing cash	540,001	449,776

These statements are to be read in conjunction with the Statement of Accounting Policies and Notes to the Annual Report and are subject to the Auditors Report.

Statement of Accounting Policies and Notes to the Annual Report

Marlborough Hospice Trust For the year ended 30 June 2024

1. Reporting Entity

The reporting entity is Marlborough Hospice Trust and is a charitable organisation registered under the Charities Act 2005.

The financial statements are presented for the year ended 30 June 2024.

These entity financial statements and the accompanying notes summarise the financial results of activities carried out by Hospice. The entity owns and operates a healthcare facility for the terminally ill, and operates a second hand goods shop in Blenheim, New Zealand.

2. Statement of Compliance

The Trust financial statements have been prepared in accordance with Generally Accepted Accounting Practice in New Zealand ("NZ GAAP"). They comply with Public Benefit Entity International Public Sector Accounting Standards ("PBE IPSAS") and other applicable financial reporting standards as appropriate that have been authorised for use by the External Reporting Board for Not-For-Profit entities. For the purposes of complying with NZ GAAP, the Trust is a public benefit not-for-profit entity and is eligible to apply Tier 2 Not-For-Profit PBE IPSAS on the basis that it does not have public accountability and it is not defined as large.

The Board of Trustees has elected to report in accordance with Tier 2 Not-For-Profit PBE Accounting Standards and in doing so has taken advantage of all applicable Reduced Disclosure Regime ("RDR") disclosure concessions.

3. Statement of Accounting Policies

Basis of Measurement

The financial statements have been prepared on the basis of historical cost with the exception for the following material items in the statement of financial position, which are measured at fair value:

- Property, plant and equipment under the revaluation model
- The initial measurement of assets received from non-exchange transactions

Functional and Presentational Currency

The financial statements are presented in New Zealand dollars (\$) which is the entity's functional currency and all values are rounded to the nearest dollar.

Changes in Accounting Policies

There have been no changes in accounting policies. All policies have been applied on bases consistent with those used in previous years.

Revenue

Revenue is recognised to the extent that it is probable that the economic benefit will flow to the entity and revenue can be reliably measured. Revenue is measured at the fair value of the consideration received or receivable.

The following specific recognition criteria must be met before revenue is recognised:

Revenue from exchange transactions

Sale of Goods

Revenue from the sale of goods in the course of ordinary activities is measured at the fair value of the consideration received or receivable, net of returns, trade discounts and volume rebates.

Revenue is recognised when the significant risks and rewards of ownership have been transferred to the customer, recovery of the consideration is probable, the associated costs and possible return of goods can be estimated reliably, there is no continuing management involvement with the goods, and the amount of revenue can be measured reliably.

If it is probable that discounts will be granted and the amount can be measured reliably, then the discount is recognised as a reduction of revenue as the sales are recognised.

Revenue from non-exchange transactions Non-exchange transactions are those where the entity receives an inflow of resources (i.e. cash and other tangible or intangible items) but provides no (or nominal) direct consideration in return.

With the exception of services in-kind, inflows of resources from non-exchange transactions are only recognised as assets where both:

- It is probable that the associated future economic benefit or service potential will flow to the entity, and
- Fair value is reliably measured.

Inflows of resources from non-exchange transactions that are recognised as assets are recognised as non-exchange revenue, to the extent that a liability is not recognised in respect to the same inflow.

Liabilities are recognised in relation to inflows of resources from non-exchange transactions when there is a resulting present obligation as a result of the non exchange transactions where both:

- It is probable that an outflow of resources embodying future economic benefit or service potential will be required to settle the obligation, and
- The amount of the obligation can be reliably estimated.

The following specific recognition criteria in relation to the entity's non-exchange transaction revenue streams must also be met before revenue is recognised.

Fundraising

The entity's fundraising activities involve specific events targeted to raise funds for specific purposes. Fundraising non-exchange revenue is recognised at the point at which cash is received.

Grants, Donations, Legacies and Bequests

The recognition of non-exchange revenue from Grants, Donations, Legacies and Bequests depends on the nature of any stipulations attached to the inflow of resources received, and whether this creates a liability (i.e. present obligation) rather than the recognition of revenue.

Stipulations that are 'conditions' that specifically require the entity to return the inflow of resources received if they are not utilised in the way stipulated, resulting in the recognition of a non-exchange liability that is subsequently recognised as non-exchange revenue as and when the 'conditions' are satisfied.

Stipulations that are 'restrictions' that do not specifically require the entity to return the inflow of resources received if they are not utilised in the way stipulated, and therefore do not result in the recognition of a non-exchange liability, which results in the immediate recognition of non-exchange revenue.

Financial Instruments

The entity recognises financial instruments when the entity becomes a party to the contractual provisions of the instrument.

The entity derecognises a financial asset when the contractual rights to the cash flows from the asset expire, or it transfers the rights to receive the contractual cash flow in a transaction in which substantially all the risks and rewards of ownership of the financial asset are transferred. Any interest in transferred financial assets that is created or retained by the entity is recognised as a separate asset or liability.

The entity derecognises a financial liability when its contractual obligations are discharged, cancelled or expire.

The entity also derecognises financial assets and financial liabilities when there has been significant changes to the terms and/or the amount of contractual payments to be received/paid.

Financial assets and liabilities are offset and the net amount presented in the statement of financial position when, and only when, the entity has a legal right to offset the amounts and intends either to settle on a net basis or to realise the asset and settle the liability simultaneously.

The entity classifies financial assets into the following categories; loans and receivables.

The entity classifies financial liabilities into the following categories; amortised cost.

Subsequent measurement is dependent on the classification of the financial instrument and is specifically detailed in the accounting policies below.

Loans and receivables

Loans and receivables are financial assets with fixed or determinable payments that are not quoted in an active market. Loans and receivables are subsequently measured at amortised cost using the effective interest method.

Loans and receivables comprise cash and cash equivalents, receivables and monetary recoverables.

Cash and cash equivalents represent highly liquid investments that are readily convertible into a known amount of cash with an insignificant risk of changes in value, with maturities of 3 months or less.

Amortised cost financial liabilities

Financial liabilities classified as amortised cost are non-derivative financial liabilities that are not classified as fair value through surplus or deficit financial liabilities.

Financial liabilities classified as amortised cost are subsequently measured at amortised cost using the effective interest method.

Financial liabilities classified as amortised cost comprise cash and cash equivalents (bank overdrafts) and payables.

Cash and Cash Equivalents

Cash and cash equivalents are short term, highly liquid investments that are readily convertible to known amounts of cash and which are subject to an insignificant risk of changes in value.

Development Costs

Development work in Progress is recorded at cost and will be transferred to Property, Plant and Equipment on completion of the development.

Property Plant and Equipment

Property, Plant and Equipment is stated at historical cost less depreciation and impairment, with the exclusion of land and buildings as detailed below. Historical cost includes expenditure that is directly attributable to the acquisition of the items.

Donated assets are recorded on the Fixed Asset Schedule but have no value attributed.

A revaluation of buildings was undertaken on the 4th October 2022 for the insurance purposes only. The reinstatement replacement cost per the revaluation was \$6,528,000.

Subsequent costs are included in the asset's carrying amount or recognised as a separate asset, as appropriate, only when it is probable that future economic benefits associated with the item will flow to the Trust and the cost of the item can be measured reliably. All other repairs and maintenance are charged to the Statement of Comprehensive Revenue and Expenses during the financial period in which they are incurred.

Depreciation

Depreciation is charged on a diminishing value basis over the useful life of the asset, at rates decided by the finance committee taking regard of the type and use of the asset. Details of rates are as follows:

• Buildings and gardens	4.0% - 24.0%
• Furniture and fittings	13% - 33.0%
• Medical equipment	10.0% - 40.0%
• Office equipment	19.2.0% - 80.40%
• Office furniture	12.0% - 67.0%
• Kitchen plant and equipment	8.0% - 25.0%
• Motor vehicles	30.0%
• Redwoodtown Shops leasehold improvements	10.0% - 67.0%
• Community based equipment	22.0% - 30.0%

Depreciation methods, useful lives and residual values are reviewed at each reporting date and are adjusted if there is a change in the expected pattern of consumption of the future economic benefits or service potential embodied in the asset.

Leased Assets

Operating Leases

Operating leases are those which all the risks and benefits are substantially retained by the lessor. Lease payments are expensed in the periods the amounts are payable.

Employee Benefits

Liabilities for wages and salaries, annual leave and accumulating sick leave are recognised in surplus or deficit during the period in which the employee provided the related services. Liabilities for the associated benefits are measured at the amounts expected to be paid when the liabilities are settled.

Consumables

Purchases of supplies are expensed in the period they are incurred.

Repairs and Maintenance

No provision for future repairs and maintenance has been made. Repairs and Maintenance costs are accounted for in the period they are incurred.

Income Tax

No provision for Income Tax has been made as there is no current tax payable, as Marlborough Hospice Trust is not subject to income tax.

Goods and Services Tax

The Statement of Financial Performance and Statement of Cashflows (where included) have been prepared so that all components are stated exclusive of GST. All items in the Statement of Financial Position are stated net of GST, with the exception of account receivables and payables. Marlborough Hospice Trust is registered for GST.

	2024	2023
4. Analysis of Revenue		
Revenue from Exchange Transactions		
Revenue from providing goods or services		
Te Whatu Ora operational revenue	2,446,221	2,184,402
Redwoodtown Hospice Shops Revenue	717,428	679,041
NMIT	-	375
Total Revenue from providing goods or services	3,163,649	2,863,818
Total Revenue from Exchange Transactions	3,163,649	2,863,818
Revenue from Non-Exchange Transactions		
Donations		
Donations from Foundation	120,000	120,000
Donations - General	173,043	660,215
Total Donations	293,043	780,215
Fundraising	34,576	5,289
Grants Received	82,358	64,186
Interest Received	20,551	13,489
Other revenue		
Apprenticeship Boost Income	3,000	13,000
Covid-19 Subsidy	600	12,477
Goods/Services in Kind - Operating Expenses	-	11,886
Other Revenue	38,368	15,000
Total Other revenue	41,968	52,363
Total Revenue from Non-Exchange Transactions	472,495	915,542
Total Revenue	3,636,143	3,779,361

	2024	2023
5. Analysis of Expenses		
Costs related to providing goods or services		
Occupancy Costs	205,631	156,332
Office & Administration Costs	143,904	121,110
Personnel Expenses	108,733	80,227
Professional Development	14,826	15,025
Repairs & Maintenance	68,562	106,455
Service Delivery Costs	63,421	63,363
Vehicle Expenses	27,346	23,366
Total Costs related to providing goods or services	632,423	565,878
Depreciation and amortisation expense	89,309	90,246
Expenses related to public fundraising	10,105	5,218
Grants and Donations Made		
Donation to Foundation	-	377,615
Total Grants and Donations Made	-	377,615
Volunteer and employee related costs		
Accident Compensation Levy	10,742	22,733
Contracted Staff	29,779	29,245
MECCA increase allowance	-	2,683
Wages & Salaries	2,860,321	2,509,572
Volunteer costs	1,790	1,827
Total Volunteer and employee related costs	2,902,632	2,566,059
Other Expenses		
Accountancy Fees	37,645	44,110
Audit Fees	6,000	5,250
Certification Costs	250	200
Consultancy	4,934	376
Legal Expenses	924	7,791
Total Other Expenses	49,753	57,728
Total Expenses	3,684,222	3,662,743

	2024	2023
6. Other Comprehensive Revenue and Expense		
Bequests Received	27,434	66,821
Bequest to Foundation	(27,434)	(66,821)
Total Other Comprehensive Revenue and Expense	-	-

Other comprehensive revenue and expense includes funds received by way of bequests or grants, of which the Marlborough Hospice Trust have agreed to pass onto the Marlborough Hospice Foundation (MHF).

	2024	2023
7. Analysis of Assets		
Bank Accounts and Cash		
ANZ 00 Account	324,972	360,709
ANZ 01 Account	738	1,680
NZD PayPal	-	16
SBS 00 Account	202,732	38,744
SBS 01 Account	10,789	47,916
Petty Cash	1	41
Till Float	770	670
Total Bank Accounts and Cash	540,001	449,776
Debtors and Prepayments		
Accounts Receivable	238,453	205,121
Accrued Income	3,955	992
Prepaid Expenses	13,257	7,964
Total Debtors and Prepayments	255,665	214,077
Investments		
ANZ Term Deposits	300,000	400,000
Total Investments	300,000	400,000
Other Current Assets		
Building Refurbishment Project	48,867	3,619
Total Other Current Assets	48,867	3,619
Total Analysis of Assets	1,144,533	1,067,472

	2024	2023
8. Analysis of Liabilities		
Creditors and accrued expenses		
Accounts Payable	48,683	42,233
Accrued Expenses	8,345	6,000
ANZ Credit Cards	-	473
Total Creditors and accrued expenses	57,028	48,706
Employee costs payable		
Employee Entitlements	172,292	158,783
Wages Payable	104,147	85,291
Total Employee costs payable	276,439	244,074
Taxes and Transfers Payable		
GST	49,256	37,465
Total Taxes and Transfers Payable	49,256	37,465
Other Current Liabilities		
Unused donations and grants with conditions	43,244	31,149
Total Other Current Liabilities	43,244	31,149
Non-current loans		
Spark Loan	-	154
Total Non-current loans	-	154
Total Analysis of Liabilities	425,967	361,547

9. Property Plant and Equipment

2023	Opening BV	Additions	Disposals	Depreciation	Closing BV
Buildings and Gardens	\$ 1,569,601	\$3,020		\$62,356	\$1,510,265
Furniture and Fittings	\$17,843	\$41,258		\$8,729	\$50,372
Medical Equipment	\$30,433			\$6,854	\$23,579
Office Furniture	\$746			\$116	\$630
Office Equipment	\$3,762	\$4,165		\$2,898	\$5,029
Kitchen Plant and Equipment	\$2,224	\$2,631	\$14	\$401	\$4,440
Motor Vehicles	\$618			\$185	\$433
Linen. Utensils etc	\$0	\$3,652		\$816	\$2,837
Redwoodtown Shops Leasehold Improvements	\$46,473			\$7,690	\$38,783
Community Based Equipment	\$993			\$201	\$792
	\$1,672,695	\$54,726	\$14	\$90,246	\$1,637,161

2024	Opening BV	Additions	Disposals	Depreciation	Closing BV
Buildings and Gardens	\$ 1,510,265	\$0	\$0	\$59,733	\$1,450,532
Furniture and Fittings	\$50,372	\$2,999	\$32	\$11,156	\$42,184
Medical Equipment	\$23,579	\$11,600	\$1	\$6,186	\$28,992
Office Furniture	\$630	\$0	\$0	\$96	\$534
Office Equipment	\$5,029	\$0	\$19	\$2,486	\$2,525
Kitchen Plant and Equipment	\$4,440	\$3,855	\$57	\$924	\$7,313
Linen, Utensils etc	\$2,837	\$0	\$0	\$1,900	\$936
Motor Vehicles	\$433	\$0	\$0	\$130	\$303
Redwoodtown Shops Leasehold Improvements	\$38,783	\$10,135	\$412	\$6,017	\$42,490
Community Based Equipment	\$792	\$0	\$0	\$160	\$631
	\$1,637,160	\$28,589	\$520	\$88,789	\$1,576,440

Donated assets are recorded on the Property, Plant and Equipment schedule but have no value attributed. The assets can be viewed on a detailed asset schedule which is available upon request.

10. Capital Commitments

There were no capital commitments at the reporting date. (2023: Nil).

11. Contingent Assets and Liabilities

There are no contingent assets for liabilities at the reporting date (2023: \$Nil).

12. Commitments

The Marlborough Hospice Trust renewed a lease agreement for the premises of Deja Vu on the 1st of June 2020 for a period of five years. The entity also entered into a new lease agreement for another premises next door to Deja Vu in March 2021. At balance date total applicable annual rent was \$96,058.

Wadco Motor World has supplied four Holden Barinas at a subsidised monthly lease rate of \$300 plus GST per vehicle per month. There is no formal paperwork in place for the lease, rather it is a casual lease agreement between Wadco Motor World and the Marlborough Hospice Trust.

13. Events After the Balance Date

There were no event that have occurred after the balance date that would have a material impact on the Performance Report.

14. Ability to Continue Operating

The entity will continue to operate for the foreseeable future.

15. Audit

These financial statements have been subject to audit, please refer to Auditor's Report.



NMA Nelson Marlborough Audit Ltd

INDEPENDENT AUDITOR'S REPORT

To the Beneficiaries of Marlborough Hospice Trust

Report on the Financial Statements

Qualified Opinion

We have audited the financial statements of Marlborough Hospice Trust on pages 3 to 20, which comprise the entity information, the statement of service performance, the statement of financial position as at 30 June 2024, the statement of comprehensive revenue and expenses, the statement of changes in net assets and cash flow statement for the year then ended, and notes to the performance report, including a summary of significant accounting policies.

In our opinion, except for the possible effects of the matter described in the Basis for Qualified Opinion paragraph, the financial statements present fairly, in all material respects, the financial position of Marlborough Hospice Trust as at 30 June 2024 and its financial performance and cash flows for the year then ended in accordance with Public Benefit Entity Standards with Reduced Disclosure Regime.

Basis for Qualified Opinion

As per organisations of a similar nature, the control over income from some fundraising sales activities of the Trust, prior to it being recorded, is limited, and there are no practical procedures that can determine the effect of this limited control.

We conducted our audit of the financial statements in accordance with International Standards on Auditing (New Zealand) (ISAs (NZ)).

Our responsibilities under those standards are further described in *the Auditor's Responsibilities for the Audit of the Financial Statements* section of our report.

We are independent of the Trust in accordance with Professional and Ethical Standard 1 (Revised) *Code of Ethics for Assurance Practitioners* issued by the New Zealand Auditing and Assurance Standards Board and the International Ethics Standards Board for Accountants' *Code of Ethics for Professional Accountants (IESBA Code)*, and we have fulfilled our other ethical responsibilities in accordance with these requirements and the IESBA Code.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Other than in our capacity as auditor we have no relationship with, or interests in, the Trust.

The Responsibility of the Trustees for the Financial Statements

The Trustees are responsible on behalf of the Trust for the preparation and fair presentation of these financial statements in accordance with Public Benefit Entity Standards with Reduced Disclosure Regime, and for such internal control as the Trustees determine is necessary to enable the preparation and fair presentation of the financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the Trustees are responsible on behalf of the Trust for assessing the Trust's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the

going concern basis of accounting unless the Trustees either intend to liquidate the Trust or to cease operations or have no realistic alternative but to do so.

Auditor's Responsibility for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with ISAs (NZ) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could be reasonably expected to influence the decisions of users taken on the basis of the financial statements.

As part of an audit in accordance with ISAs (NZ), we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Trust's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of the use of the going concern basis of accounting by the Trustees and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Trust's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Trust to cease to continue as a going concern.
- Evaluate the overall presentation, structure, and content of the performance report, including the disclosures, and whether the performance report represents the underlying transactions and events in a manner that achieves fair presentation.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

NMA Nelson Marlborough Audit Ltd

NMA Nelson Marlborough Audit Limited
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23 October 2024



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