



MARLBOROUGH HOSPICE TRUST - CHAIR'S INTRODUCTION.....	1
MARLBOROUGH HOSPICE TRUST – OUR TRUSTEES	2
ABOUT HOSPICE MARLBOROUGH	4
OUR HISTORY	4
OUR SERVICES	4
OUR STRATEGY.....	5
OUR YEAR IN REVIEW	6
PATIENT REFERRALS.....	6
PATIENT REFERRALS (<i>CONTINUED</i>)	7
COMMUNITY CONTACTS	8
IN PATIENT UNIT	9
PATIENT DEATHS	10
SUMMARY OF PERFORMANCE	11
STRATEGIC THEME 1: OUR MODEL OF CARE: TŌ MĀTOU TAUIRA MANAAKI	12
STRATEGIC THEME 2: COMMUNITY RELATIONSHIPS: WHAKAWHANAUNGATANGA HAPORI	14
STRATEGIC THEME 3: PEOPLE AND CULTURE: TĀNGATA AHUREA	16
STRATEGIC THEME 4: SUSTAINABILITY: TAUTINEI	18
STORIES OF CARE.....	20
SOME HIGHLIGHTS	21
PARTNERSHIPS AND COMMUNITY	23
GRANT PROVIDERS	23
LOCAL AND NATIONAL SUPPORTERS	23
HOW OUR MARLBOROUGH COMMUNITY CAN HELP	24

Marlborough Hospice Trust - Chair's Introduction



Lou McKenzie
Chair

Marlborough Hospice Trust

Tēnā koutou katoa,

It is my privilege to again present this annual report on behalf of the Board of Trustees for Marlborough Hospice Trust (MHT). This year, MHT provided care for 395 patients and whānau helping people live well until the end of life, in the place of their choosing. Our specialist multi-disciplinary team have gone above and beyond to ensure that each person's journey is supported holistically and with manaakitanga. Thank you.

Financial Sustainability:

The demand for our services continues to grow. We are grateful for the ongoing support of our generous community donors, philanthropic partners, and volunteers. Together, they make up the essential network that allows us to offer specialist care, free of charge, to patients and whānau. Successful fundraising events help raise vital funds. We also acknowledge the impact of rising operational costs, with the board remaining committed to responsible stewardship of every dollar entrusted to us.

Volunteers

Our hospice could not operate without its volunteers, who contributed over 24,921 hours this year - from patient support to maintaining the garden, assisting with events and the hospice shops. On behalf of the board, I extend my deepest gratitude for their dedication and kindness.

Governance and Strategy

In the past year, the board has focused on refreshing its strategic plan, with an emphasis on increasing community care, and ensuring our facilities and workforce are ready to meet future needs. We have continued to uphold the principles of Te Tiriti o Waitangi and place cultural safety and equity at the forefront of our services.

I would like to thank my fellow trustees for their wisdom, support, and commitment. It has been a pleasure to work alongside you all.

Looking Ahead

The coming year will bring challenges, but also opportunities to innovate and build on our legacy of care. We will continue to listen to our community, strengthen partnerships, and advocate for equitable specialist palliative care for all.

In closing, my thanks to our CEO Carole Crawford, all staff members, volunteers, supporters, and members of our community who contribute to the success of MHT. Your dedication makes an enormous difference, and together we will continue to ensure that every person in our region has access to the very best hospice care when they need it most.

Marlborough Hospice Trust – Our Trustees



Lilian Lawrence
Vice Chair



Phil Vink
Trustee



Christine Andrews
Trustee



Ian Fitzgerald
Trustee



Michelle Lavender
Trustee



Julie Patterson
Trustee



Francois Cuccurullo
Trustee



Carole Crawford
Chief Executive
Hospice Marlborough

E ngā mana, e ngā Reo, e ngā lwi o te moto, tēnā koutou katoa. During 2024/2025 our amazing staff and volunteers have further enhanced their commitment to ensure our patient-centred approach is the best we can deliver for Marlborough. Our patient numbers increased a further 10% on the previous year, with us now consistently caring for over 130 patients and their whānau each month. Our data confirms that cancer is still a significant diagnosis for many patients (47.4%), but other conditions now exceed that (57.6%), reminding us to plan for our changing future environment.

Our positive team culture enables us to flex to meet our region's needs. This year we've employed exceptional expert professionals, including a Palliative Specialist Doctor returning to Marlborough from Australia, to continually strengthen our team; offered regular outpatient clinics; increased the contact locations and variety of services in remote rural settings; engaged and trained our volunteers; opened two hospice shops in Picton; sensitively gathered with whānau to remember those who died within the year; planned and implemented a variety of awareness and fundraising events; and re-configured our nurses station creating improved work flow and specialist office space.

Our model of care aligns with our strategic vision for patients to die in the place of their choice whenever possible. For example, in February / March 2025, 60% of patients died where they lived through choice. The education and training programmes continue to enhance our partners knowledge and skills. Similarly, our volunteer training programme is now well embedded and highly regarded; as you'll read, the list is endless.

I am so privileged and humbled by our committed staff, volunteers, trustees, sponsors, partners and community, and look forward to ensuring we can continue to be proud of the end-of-life journeys we collectively support. Thank you, Marlborough, together we make the inevitable end-of-life journey as smooth and comfortable as possible. Ngā mihi nui ki a koe.

HOSPICE MARLBOROUGH: TE WHARE KUMANU O WAIRAU ANNUAL REPORT 2024/2025



Kerry Telfer
Executive Assistant &
Strategic Project Lead



Helen Reriti
Clinical Services
Manager



Kerri Hale
Clinical Nurse
Specialist



Jo Hendrickson
Nurse Practitioner



Dr Rachel Everitt
Palliative Medical
Specialist



Lyn Bird
Kaiawhina



Sara Mitchell
Facilities & Grants
Lead



Rachael Meiklejohn
Engagement Lead



Katie Wilson
Communications
Coordinator



Pete Dowling
Accounts & Reception
Administrator



Rebecca Hall
Volunteer Coordinator



Christine Law
Manager Hospice Shops
Redwoodtown



Jan Mackenzie-Mol
Manager Hospice Shops
Picton



Lexie
Health & Meowbeing
Officer

About Hospice Marlborough

Our History

Hospice Marlborough has provided end-of-life, palliative care services to the people of Marlborough since 2003. Through the support of community leaders, Marlborough people, the Marlborough District Council and all local service groups, the Hospice building was opened in 2003. The Marlborough Hospice Trust manages the service and continues to raise funds from the community to provide free quality specialist palliative care services.

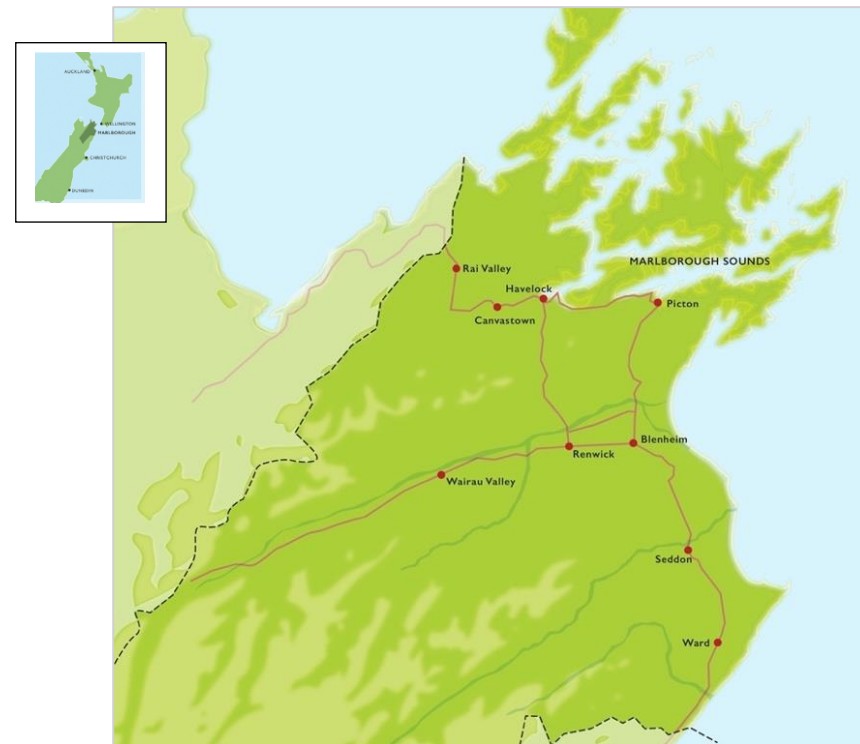
Our Services

Hospice Marlborough service provision covers Blenheim, Renwick, Wairau Valley, Seddon, Ward, Picton, Havelock, Rai Valley, Canvastown and the Marlborough Sounds.

We respect the physical, emotional, cultural, social and spiritual needs of our patients and their families/whānau. We provide:

- specialist palliative and end-of-life care for individuals diagnosed with life limiting illnesses or in a person's home or place of residence in the community or in the hospice inpatient unit to improve people's quality of life;
- bereavement support and spiritual care for families/whānau throughout the patient's illness and after their death;
- advice and support to all our health professional colleagues and the organisations involved in patients' palliative and end-of-life care;
- Training, education and we conduct research in palliative care; and provide short-term equipment loan to patients in the community.

The Marlborough Hospice Trust is committed to providing equal access to everyone, ensuring all age groups and ethnicities, especially Māori and Pasifika communities, aligning with district population levels, are served.



HOSPICE MARLBOROUGH: TE WHARE KUMANU O WAIRAU ANNUAL REPORT 2024/2025

Our Strategy

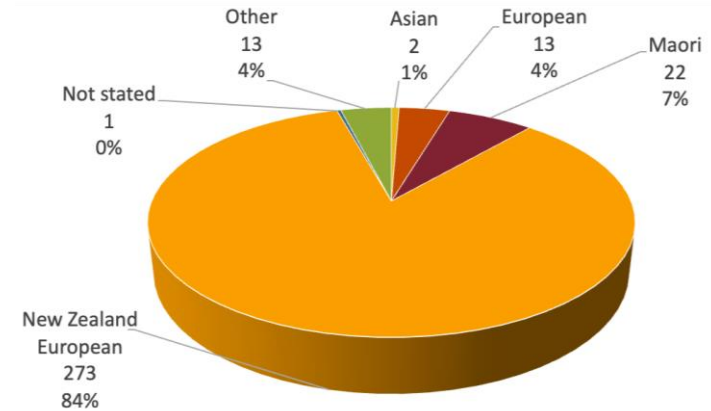
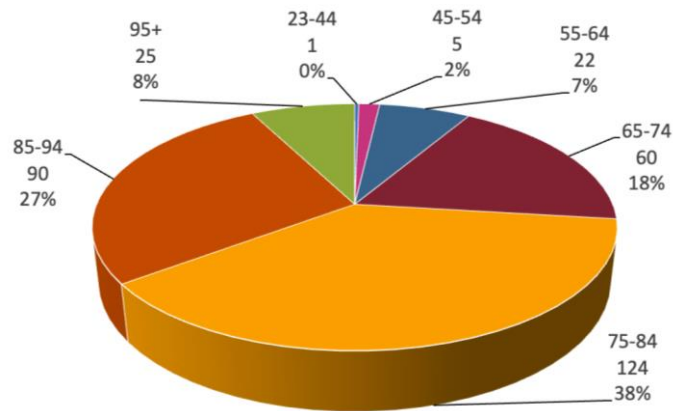


Our Year in Review

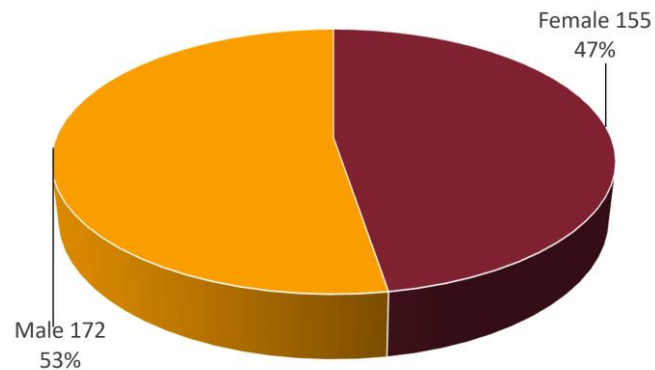
Patient Referrals

Total Referrals: 327

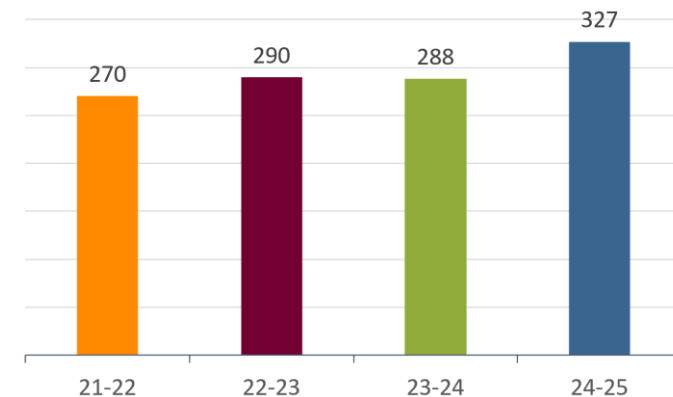
Age



Gender

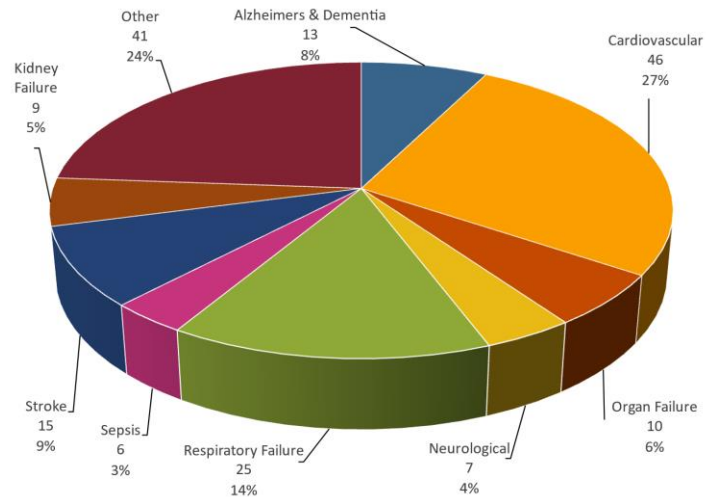


Patients Referred to Service

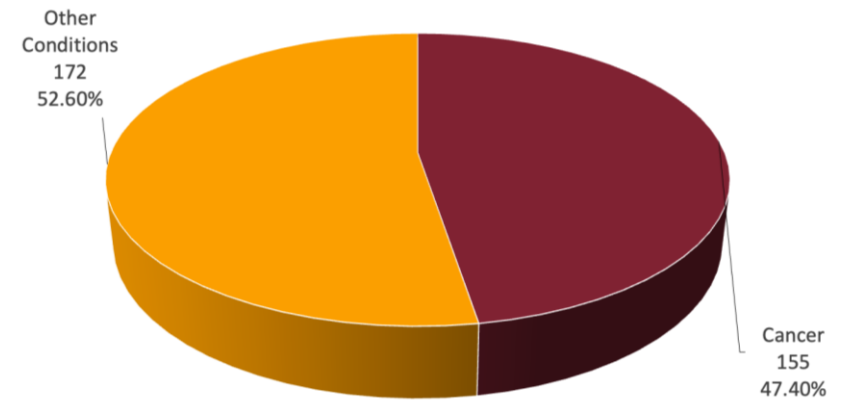


Patient Referrals *(continued)*

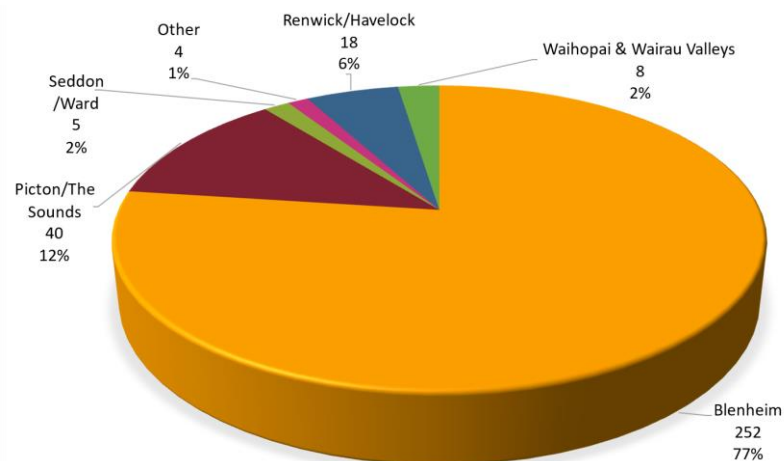
Other Diagnosis



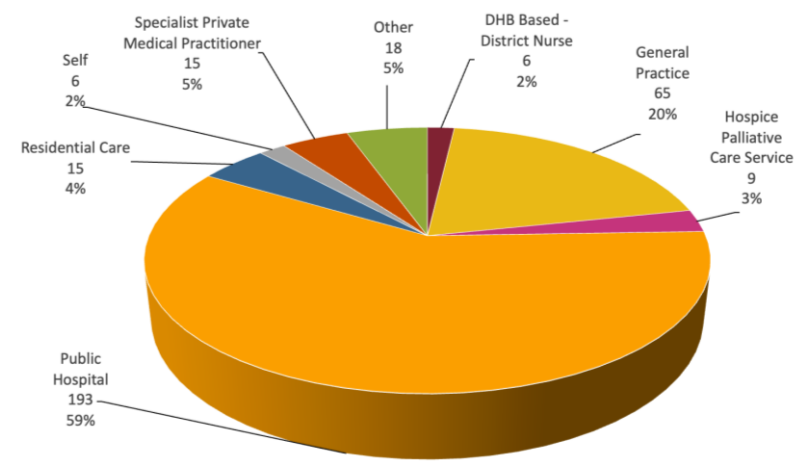
Cancer/Other Diagnosis



Location



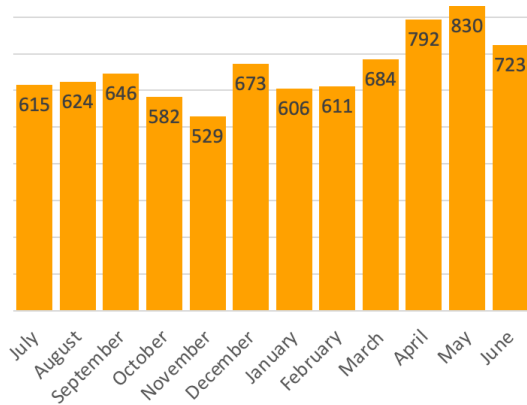
Source



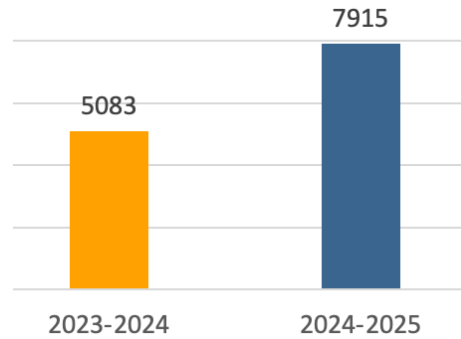
HOSPICE MARLBOROUGH: TE WHARE KUMANU O WAIRAU ANNUAL REPORT 2024/2025

Community Contacts

Community Contacts by Month



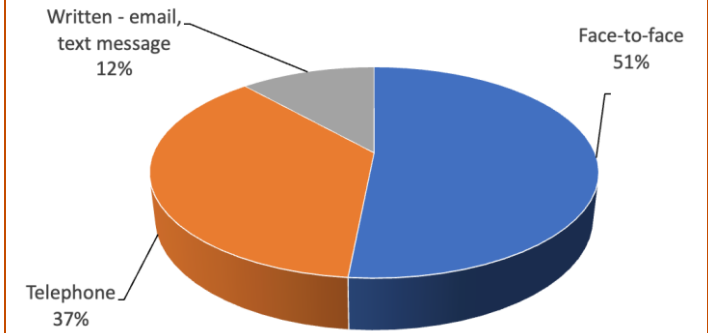
Year on Year Comparison



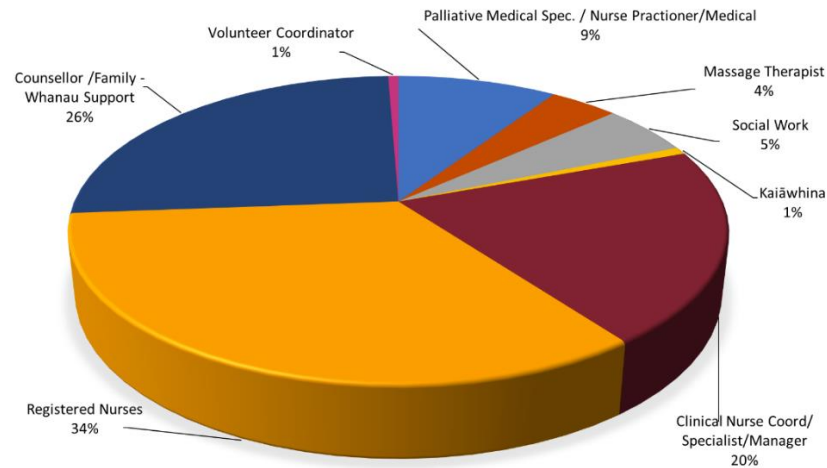
Face-to-Face: 4079

Telephone: 2917

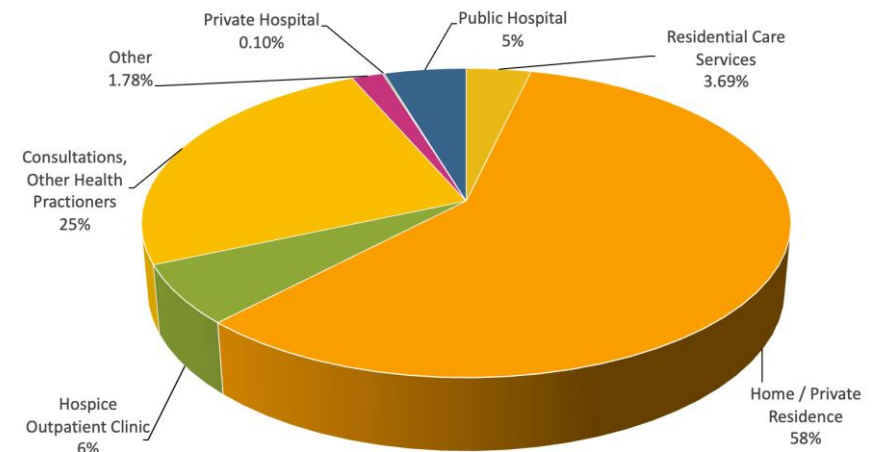
Written: 919



Community Contacts by Discipline



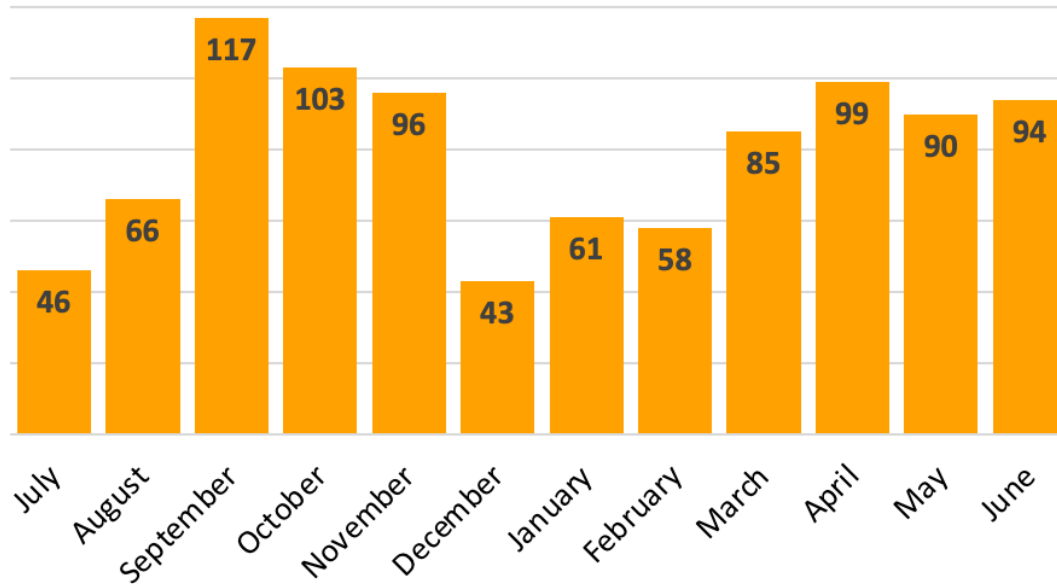
Contact Location



HOSPICE MARLBOROUGH: TE WHARE KUMANU O WAIRAU ANNUAL REPORT 2024/2025

In Patient Unit

Occupied Bed Days by Month: 958



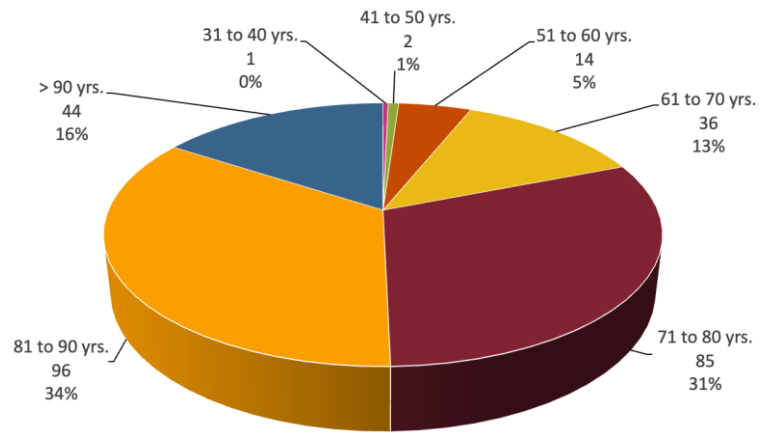
	2024-2025	2023-2024	2022-2023
Total Admissions to IPU	137	136	137
Occupied Bed Days	958	955	999
Average Bed Days per Patient	7.67	8.09	8.57
Occupancy %	66%	65%	68%

HOSPICE MARLBOROUGH: TE WHARE KUMANU O WAIRAU ANNUAL REPORT 2024/2025

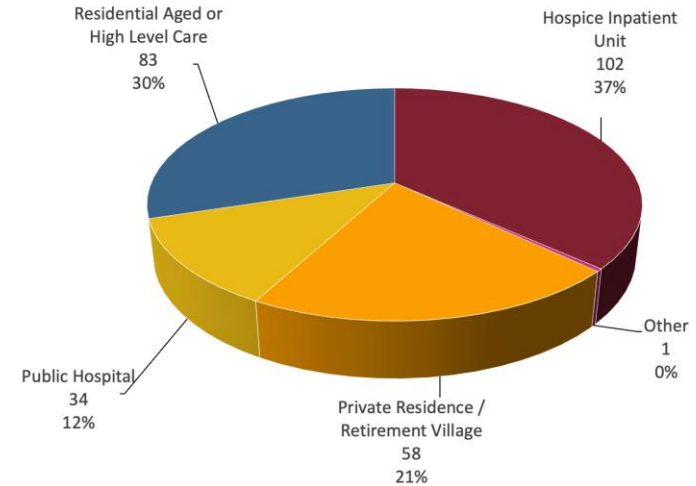
Patient Deaths

Total Deaths: 278

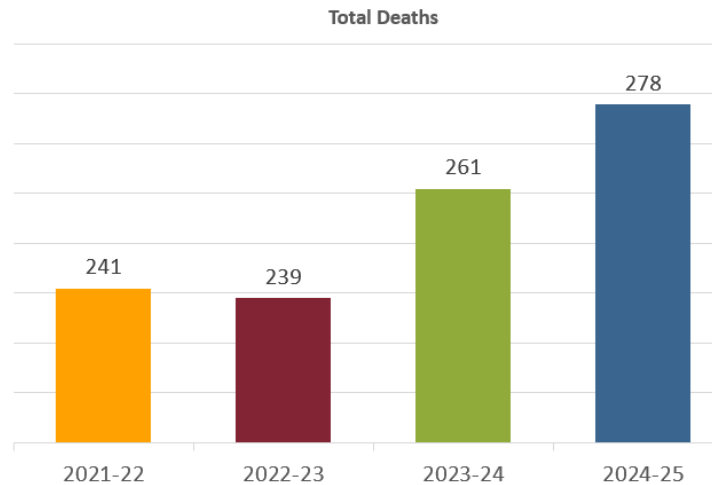
Age



Location

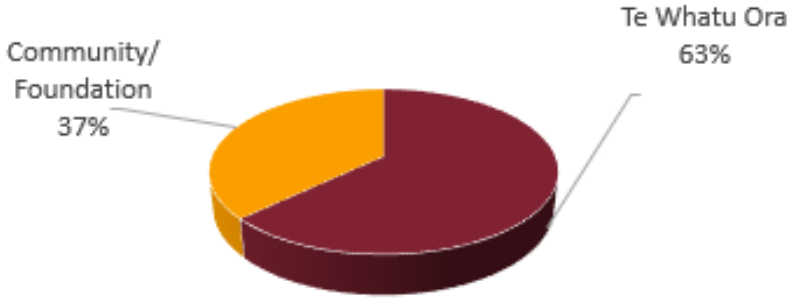
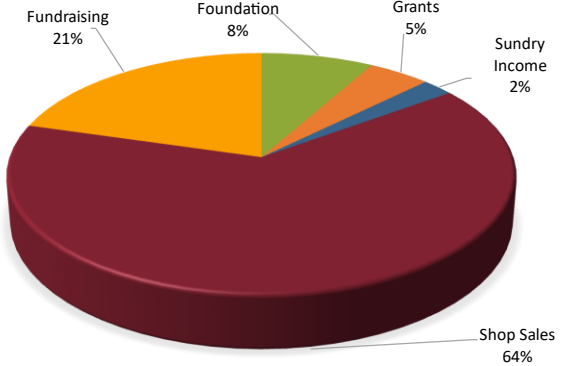
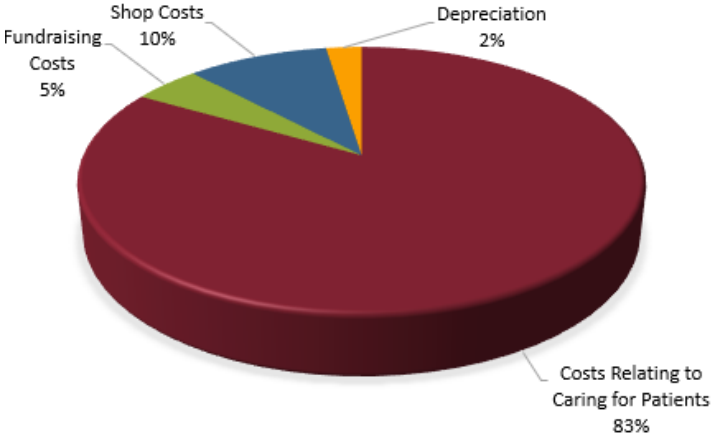


Total Deaths Year on Year comparison



Summary of Performance

This section shows our summary financial performance. The audited accounts are in the final section of this report.

Funding	Community Funding
 Te Whatu Ora 63% Community/ Foundation 37%	 Fundraising 21% Foundation 8% Grants 5% Sundry Income 2% Shop Sales 64%
Volunteers	Expenditure
Volunteer Hours Worked: 24921 Volunteer Contribution: \$579,083 	 Shop Costs 10% Fundraising Costs 5% Depreciation 2% Costs Relating to Caring for Patients 83%

Strategic Theme 1: Our Model of Care: Tō Mātou Taurā Manaaki

Goal 1: Changing our Model of Care

We will continue to develop our Model of Care that reflects the needs of our patients, whānau, partners and community.

Outcome

Our expertise and experience are shared with our partners and together we deliver a contemporary palliative care service.

Achievements: Collaboration with Partners

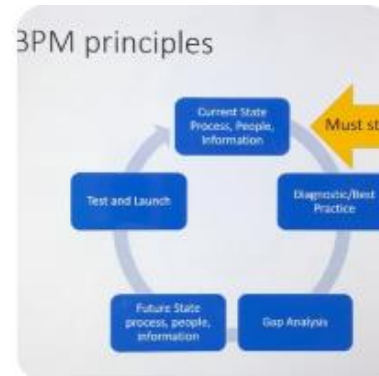
- **Strategic Alliance:** Chairing of the Te Waipounamu Hospice Alliance driving a collaborative approach to service delivery across the South Island, via improved efficiencies, resource sharing and operational cost reduction.
- **Integrated Care Coordination and networks:** Ongoing engagement with Wairau Hospital leadership and collaboration with general practitioners and health/social service providers strengthening coordinated patient care pathways and improved clinical outcomes.
- **Sector Leadership Engagement:** Executive participation in Hospice New Zealand AGM and conferences, supporting national relationships and strategic collaboration.
- **Regional Health Leadership:** Active participation in regional health forums strengthening community health collaboration.
- **Quality Improvement Participation:** Quality Improvement Coordinator contributing to sector-wide learning and best practice development.
- **Data Excellence Recognition:** Active participation in the Hospice New Zealand Data Commons project with independent review confirming high levels of data accuracy and consistency across all key metrics.
- **Clinical Research Contribution:** Clinical team presentation at the national conference on research findings regarding the use of sublingual medication during end-of-life care.
- **Iwi Engagement:** Engagement with Te Rūnanga o Ngāti Rārua and Rangitāne o Wairau exploring collaborative opportunities to enhance culturally responsive service delivery and community partnerships.
- **Regional Care Support:** Partnership with Farewell Trust enabling patients in the Marlborough Sounds to receive care in their homes.
- **Community Recognition:** Selection as Charity of Choice demonstrating strong community endorsement and support.
- **Family Support Enhancement:** Strategic engagement with local schools addressing holistic family care needs for children of hospice patients.
- **Professional Development Delivery:** Specialist palliative care training to aged residential care facilities and hospital staff enhancing sector-wide clinical competencies including syringe driver training.
- **Innovative Training Methods:** Facilitation of a two-day Health Care Assistant course utilizing “Harry the Hospice Teddy Bear” for practical, hands-on learning experiences.

Achievements: Clinical Governance Approach

- **Clinical Governance Group:** Regular engagement between senior clinical leaders, Chief Executive, GPs, and Trustees, drives continuous improvement of service delivery, informed by patient and whānau feedback and review of clinical events.
- **Service Improvement:** Medical clinics facilitated by Palliative Medical Specialist and Nurse Practitioner support informed care decisions by patients and whānau ensuring treatment aligns with their goals, values and cultural needs.
- **Bimonthly Peer Review Sessions:** Sessions equip Medical Officers to resolve complex cases, optimise care plans, and advance professional skills delivering better outcomes for patients.
- **Initial Patient Assessments:** Community Registered Nurses now complete initial patient assessments, improving efficiency and specialist capacity.
- **Grief and Loss Resources:** Expanded use of resources for children to enhance whānau engagement.
- **Improved Timely Advice:** Dedicated clinical cell phone introduced for GPs, hospital clinicians, and community teams.
- **Service Audits:** Internal audits confirm strong compliance with the BSI HealthCert audit achieving excellent results, reflecting improved clinical governance.

Achievements: Flexible Workforce

- **Workforce Flexibility:** New clinical employment contracts require flexibility across locations and shifts, enhancing operational efficiencies and consistent care across services.
- **Improved Rostering:** Streamlined rostering improves fairness and reduces administrative time.
- **Staffing agility:** Inpatient Unit staff support community teams when available, strengthening skill development and continuity of care.
- **Coordinated Approach:** Nurse Practitioner and Medical Officers rotate between IPU and Wairau Hospital weekly which improves palliative care delivery and strengthens community-based support.
- **Volunteers:** IPU volunteers assist with non-clinical tasks, freeing clinical staff to focus on patient care.



Strategic Theme 2: Community Relationships: Whakawhanaungatanga Hapori

Goal 2: Strengthen Community Relationships

Outcome

- Whilst meeting our obligations to Ti Tiriti o Waitangi, we will continue to build sustainable networks with our Marlborough Community.
- We have strong community support and awareness for our initiatives as well as community participation, to ensure the continuity and expansion of equitable access to compassionate and comprehensive specialist palliative care.

Achievements: Preserve and Grow Relationships

- **Integrated marketing campaign** across social media, website, newsletters, and community events boosted awareness of our services and team expertise, driving higher online engagement, newsletter subscriptions, and event attendance.
- **Active community presence** at key community events strengthened local connections and promoted volunteer opportunities.
- **Website enhancement** showcased our new Picton shops, expanded services, upcoming events, employment and volunteer opportunities, enhancing the websites as a hospice information hub.
- **Consistent media coverage** in local publications and council newsletters kept hospice services and updates visible across the region.
- **Quarterly community newsletter** launched to share hospice news, staff updates, and events, deepening engagement with supporters.
- **Business and community partnerships** strengthened local connections and supported hospice initiatives.
- **Remembrance initiatives** provided meaningful ways for the community to honour loved ones throughout the year.
- **Seasonal fundraising campaigns** engaged the public and generated vital support for hospice services.
- **21st anniversary commemorative event** an opportunity to celebrate Hospice Marlborough over the years.
- **Annual Matariki “Gathering to Remember event”** offered whānau/family and supporters a space to reflect and remember loved ones.
- **Community support** through shopping and donations continues to sustain our services and strengthen regional connections.
- **New shop opening** in Picton demonstrated strong community collaboration and engagement, contributing to service growth and sustainability.
- **19th Birthday Party** for Redwoodtown shop provided an opportunity to acknowledge shop volunteers, their long-term commitment, impressive voluntary hours, enduring commitment and passion.
- **Acknowledging healthcare partners** through gestures of gratitude strengthened relationships with GPs, medical teams, and aged care providers, recognising their vital role in supporting compassionate care.
- **Celebrating “Nurse appreciation Week”** reinforced appreciation for our nursing team, their dedication, commitment, and the compassion they bring to their work every day.

Achievements: Feedback Mechanisms

- **Enhanced feedback collection** through verbal input and written forms.
- **Industry and Partner insights** gathered from training sessions, networking events, partner organisations, GPs and Wairau Hospital primary care teams.
- **Regular team meetings and performance appraisals** used to gather staff input fosters a culture of open communication and continuous improvement.
- **Staff invited** to contribute feedback directly to the Board and Chief Executive.
- **New annual volunteer survey** introduced.
- **Post-event feedback** collected after fundraising and community activities.
- **Volunteer induction** updated to include feedback opportunities.
- **Hospice Marlborough Care and Post Care Survey** available online and in patient packs.
- **Thank you registers** continue to capture heartfelt messages, cards and comments from the community, reflecting the positive impact of our services and relationships.



Strategic Theme 3: People and Culture: Tāngata Ahurea

Goal 3: Value Our People and Culture

We will support our team in maintaining their skills, health, safety and well-being to effectively serve our community.

Outcome

A stable professional expert team that meets the needs of the community.

Achievements: Professional Development

- **New Employees:** Received new comprehensive orientation ensuring a strong foundation for success.
- **Professional Supervision:** Available to support staff and develop professional capabilities.
- **Performance Appraisals:** Embedded professional development conversations encouraging ongoing reflection and growth.
- **Education sessions:** Elder abuse and trauma-informed practice delivered by Maata Waka Multidisciplinary enhancing clinical awareness and responsiveness.
- **Nurse Practitioner:** Attended NZ Oncology and Palliative Care Communication Skills Workshop strengthening both existing and new communication competencies.
- **Education Plans:** Introduced new 2025 Education Planner titled Palliative Care for Caregivers and Health Care Assistants providing structured learning pathways.
- **Medical Team:** Attended ANZSPM trainee days and conferences and completed Otago University micro-credentials in pain and symptom management, and non-malignant diseases.
- **Cognitive Behavioural Therapy:** Honoured to host UK Palliative Specialist Dr Kathryn Mannix on Cognitive Behavioural Therapy in palliative care.
- **End-of-life care:** Attended insights from Dr. Tess Moeke-Maxwell's research on end-of-life care in Māori communities and contributed to the Te Ara Whakapiri working group regarding guidance and principles for delivering consistent, high-quality end-of-life care.
- **Core skills Training:** Staff completed training comprising CPR, fire safety, infection control, medication management, manual handling, privacy, and cultural competency.
- **Volunteer Programme:** Launched and embedded Volunteer Recruitment and Training Induction programme; feedback was highly positive.
- **Volunteer Newsletter:** Refreshed to strengthen volunteer engagement.

Achievements: Bicultural Education and Training

- **Spirituality Course:** Group completed Ngā Mātāpono o Te Manaaki Wairua Spirituality Course, including pōwhiri at Spring Creek Marae; a significant step in our bicultural journey.
- **Cultural Competence:** Training planned for Trustees and Senior Leadership in 2025 reinforcing our commitment to inclusive leadership and cultural awareness.
- **Multicultural Training:** Staff undertook Te Reo Māori and multicultural courses outside work hours demonstrating personal commitment to cultural growth and understanding.

Achievements: Safe Culture

- **Values:** Our workplace is guided by expectations to: *“Be the best you can be”* and *“Attack the problem, not the person”*, which prioritises safety, respect, and inclusivity.
- **Recruitment:** Process focused on alignment with our values of transparency, fairness, and inclusivity.
- **Teamwork:** Positivity Board introduced to recognise teamwork, kindness and going the extra mile.
- **Health and Safety:** Health, Safety, and Wellbeing Committee meets regularly to review and enhance our practices, ensuring a proactive approach to any emerging issues and continuous improvement in staff wellbeing.
- **Wellbeing initiatives:** Introduced and include social activities, yoga, pilates, massage, breakfasts, and BBQs.
- **Employee Assistance Programme:** Continued membership with Ignite Aotearoa Employee Assistance Programme.



Strategic Theme 4: Sustainability: Tautinei

Goal 4: Maintain Resources

We will have the financial resources and assets to support the Model of Care.

Outcome

Financial, other resources and assets are aligned to sustain an efficiently managed service.

Achievements: Financial Model

- **Budgets:** Delegated budgets to budget holders to improve accountability, visibility and insight.
- **Promotion:** Advocacy to MPs and Councillors for sustainable government funding for specialist palliative care.
- **Funding:** Martin Jenkins Sustainable Funding for Hospice Services report for Hospice NZ highlighted hospice value to the health system - for every dollar of government funding, hospices generate, at least, \$1.59 in health system benefits.

Achievements: Fundraising

- **Crafts:** Fabric-a-brac and follow-up Pop-Up at Hospice Shop.
- **Golf:** Motorworld Charity Golf Tournament
- **Classic Cars:** Vehicle Display and BBQ.
- **Movies:** Christmas Festive Movie Magic at Event Cinemas.
- **Fashion Show:** Food & Fashion Evening at Marlborough Golf Club.
- **Garden Marlborough:** Supported event with volunteers serving refreshments.
- **Hospice Awareness Week:** Open Day, High Tea in Picton, and bucket appeals.
- **Donations and Supporters:** Blenheim Country Music Club, Makana Confections, Harcourts, Picton Bowling Club, Rapid Relief, Oxley's Bar & Kitchen, New World Blenheim, PAK'nSAVE, Mitre 10, Woolworths, Bunnings and the Mariners Mall in Picton.
- **Collection Boxes:** Increased the number in the community.
- **Grant register:** Created to guide applications.
- **Grant funding:** Supported the purchase of air mattresses, heat pumps, and essential equipment.

We continue to receive generous financial and in-kind donations from Marlborough businesses and individuals. While too numerous to list, each contribution plays a vital role in sustaining our services and reflects the region's strong spirit of support and shared care.

Achievements: Appropriate Infrastructure

- **Plan:** Infrastructure plan in place and monitored.
- **Upgrades:** Nurse station, patients' bathroom, fire system, hot water cylinder, and reception-to-IPU area.
- **Storage:** Exploring facility for equipment cleaning, storage and distribution for community care.
- **PalCare:** Implemented Palcare enhancements for Family Support.
- **Communication:** Introduced secure messaging to improve clinical communication.

Achievements: Sustainability

- **Sustainability:** Working Group established; exploring and implementing environmentally conscious practices, reviewing solar and sensor lighting options.
- **Collaboration:** Participation in *National Hospice Sustainability Community of Practice Group* engaging in collaborative sustainability activities and shared sustainability goals.
- **Cars:** Monthly vehicle kilometre tracking to manage fleet usage.
- **Recycling:** Programmes in place for general and clinical waste have reduced disposal costs and items to landfill.
- **New Initiatives:** Reviewing suppliers for sustainable products; exploring clothing upcycling.



Stories of Care

<i>"Thank you Hospice Angels for your loving care and dedication that was so appreciated and enabled us to keep him at home with us until his passing. Words cannot express how much this meant to me and the family"</i>	<i>"Your professional attitude was much appreciated. It was such a relaxed, positive atmosphere"</i> <i>"The people are very nice and they take good care of my Grandpa"</i>	<i>"To the beautiful team at Hospice Marlborough— thank you for welcoming us into your space, for your warmth, and for honouring our customs, including the provision of wai in the room. Your aroha will not be forgotten"</i>	<i>"Walking into the Hospice was scary, but the staff were supportive and calming. Thank you so much to everyone for their care and heartfelt compassion"</i>	<i>"Thank you so much for looking after him while he was in your care. It was so much appreciated. It takes special people to do that job, and to us, you are all so special"</i>
<i>"I am very grateful for everything you did to make sure that he had the best quality of life right to the very end"</i>	<i>"All decision making was clearly explained and articulated."</i>	<i>"No question was too difficult – answers were professionally given. Thank you for all your help and caring so wonderfully."</i>	<i>"With five siblings with cancer the hospice is very supportive in these stressful and heart wrenching times for families "</i>	<i>"We were very impressed with the respect and kindness shown"</i>
<i>"Your support helped us navigate this incredibly difficult time and we are truly grateful"</i>	<i>"Thank you to the wonderful staff at Hospice Marlborough for their care and support, a special mention to Lexie the Hospice cat for keeping a close eye on his meowbeing"</i>	<i>"We were so happy to see two nurses who whakapaped to the local Sounds whānau"</i>	<i>"Go the Hospice! Where would we be without you....thanks for your kindness, understanding and caring support in times of need"</i>	<i>"Your kindness, compassion and the way you took time to explain every step of her journey meant so much to us"</i>

Some Highlights

Hospice Awareness Week

Our Open Day was supported by Rapid Relief Team selling burgers and barista coffees. The local community met the team and could view the facilities.



60 people joined us for high tea at Oxley's Bar and Kitchen



Two raffles were very popular with all items generously donated by local Marlborough businesses.



Our Festive Movie Magic Fundraiser

Our volunteers Vonnice, Yvonne, Elspeth, Barbara, Dianne, Cindy, Carol, Robyn and of course Santa



The Marlborough Sounds Chorus who provided entertainment with Christmas Carols



Food and Fashion Show

All our models lined up for our Food and Fashion show kindly hosted by the Marlborough Golf Club.



Lily superbly modelling fashion supplied from Thomas's and McRaes.



HOSPICE MARLBOROUGH: TE WHARE KUMANU O WAIRAU ANNUAL REPORT 2024/2025

Our 21st Birthday Celebrations

Trustees, former staff, current staff and supporters attended our 21st Celebration at Quench. The event provided an opportunity to reflect on our journey and the future of hospice care in Marlborough.



Classic Cars Vehicle Display

Classic Cars Marlborough Annual Hospice Vehicle Display saw 400 exhibitors chose to support us. Local businesses supported us with raffle prizes, meat for the BBQ, equipment for the day, advertising and financial donations.



Training Our Partners

Our Clinical Nurse Specialist with graduates from our 10-month Palliative Care for Caregivers course.



"Harry the Hospice Teddy Bear" is used to demonstrate practical techniques for pressure area care.



Bicultural Training

Our team on a visit to Hauhunga Marae as part of *Ngā Mātāpono o Te Manaaki Wairua* Spirituality Course



Health & Meowbeing

Our Health & Meowbeing Officer has a full-page in the Blenheim Sun's 'One on One' with Chris Valli



Partnerships and Community

Grant Providers

Hospice Marlborough could not survive without the incredible support of our community and the vital contributions of our grant providers. Over the past year, their generosity has enabled us to invest in essential equipment, complete important facility upgrades and lay the groundwork for future planning and staff development.



Local and National Supporters

In addition to our Grant providers, Hospice Marlborough is grateful for the support of our local and national partners who continue to support us by providing goods and services in-kind, financial donations and awareness through business initiatives.

Though not every supporter is featured here, we acknowledge the crucial roles so many of our community play in helping Hospice Marlborough to continue to deliver free, high-quality, specialized palliative care across our region.



How Our Marlborough Community Can Help

Hospice Marlborough provides all services free of charge to patients and their families, regardless of religion, ethnicity, or age. We receive government funding from Health New Zealand, but this only covers approximately 63% of our operational costs. Therefore, we must rely on community support to meet the financial shortfall between the Government funding available and the level of care that we believe our patients deserve. Without the generosity of our community, charity shops, fundraising efforts, and local and national partnerships, our specialist palliative care services would not be sustainable. We are deeply grateful for this support. Together, we can do so much more. Thank you.

Make a Donation	Leave a Legacy	Be a Business Sponsor
Donations are gratefully accepted at any time. Donations can be: - Financial via a one-off donation, regular contributions or payroll giving. - Goods and services or offering pre-loved items to our Hospice Shops.	Leaving a legacy through a bequest serves as a meaningful tribute to a loved one who received hospice care or had a special connection with us. A legacy can be a specific property, savings, or a portion of an estate as a gift in a will.	Being a business sponsor is a powerful way to show care and commitment to the Marlborough community, as well as to your staff and customers. This could be sponsoring events, giving regular financial donations, providing goods/services at a reduced or zero cost, holding staff volunteer days, or hosting a collection box at your premises.
Organise a Fundraiser		Volunteer
Many of our supporters choose to create their own events or activities to raise funds for Hospice Marlborough. There are countless inspiring and enjoyable ways to fundraise on our behalf. Not only does organising a fundraiser bring people together and raise money, but it's also a wonderful way to show your support for our work.		We have incredible volunteers carrying out a variety of roles, supporting patients by carer companioning and biography writing, to reception, administration, catering, gardening, event support, and helping in our Hospice Shops.
 		   



Postal Address:

PO Box 411, BLENHEIM 7240

Physical Address:

Gate 2, Hospital Road, BLENHEIM

Phone: (03) 578-9492

Email: hospice.marlborough@mht.org.nz

Website: www.hospicemarlborough.org.nz

Facebook: www.facebook.com/hospice.marlborough

Instagram: www.instagram.com/hospicemarlborough?igshid=YmMyMTA2M2Y%3D